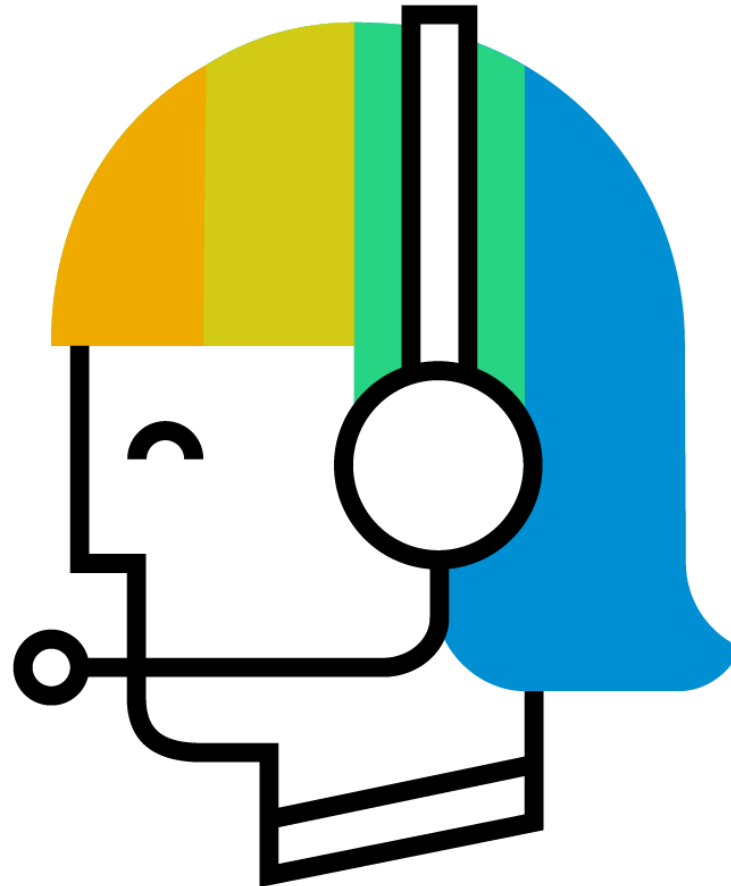


How to Contact SAP Ariba Support Team



How to Contact SAP Ariba Support Team



Supplier Login

User Name

Password

Login

[Having trouble logging in?](#)

New to Ariba?

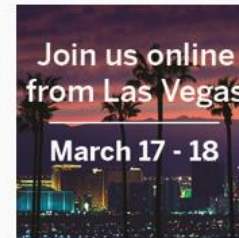
[Register Now](#) or [Learn More](#)

Is your company registered?

[Search](#)

On the **Supplier Login** page, click the **Help** icon.

The Supplier Digital Summit is back!



[Learn More](#)

Discover brand new features and best practices about your Ariba Network account without leaving your desk! The SAP Ariba Live Supplier Digital Summit is a free online event. Secure your spot today.

How to Contact SAP Ariba Support Team



Supplier Login

User Name

Password

Login

[Having trouble logging in?](#)

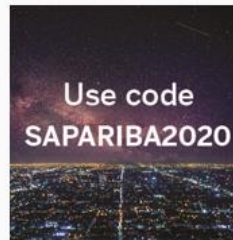
New to Ariba?

[Register Now](#) or [Learn More](#)

Is your company registered?

[Search](#)

Buyers are looking for new suppliers



[Learn More](#)

To help the world's businesses continue to at their best, we're waiving the fee for suppliers to respond to SAP Ariba Discovery posts. Use code SAPARIBA2020 to respond to your matched leads today.

Search...

[FAQ](#) What are some registration tips for Ariba Network Suppliers?

[FAQ](#) How do I participate in my buyer's event using an email invitation?

[FAQ](#) Can my company have multiple accounts?

[Supplier Basics \(4:33\)](#)

[FAQ](#) How do I register a new account?

[FAQ](#) What browser versions are certified for SAP Ariba cloud solutions?

[FAQ](#) Why did the link in the password reset email expire?

[How to create and reset passwords](#)

[How to retrieve usernames](#)

[View more](#)


Click the **Support** link.

[Documentation](#)

[Support](#)

How to Contact SAP Ariba Support Team

Ariba Exchange User Community

Search... 

[Home](#) | [Learning](#) | [Support](#)

Support Center

I need help with

Start

Examples:


- Account Reassignment
- Login/Password Reset
- Becoming a user

Common Troubleshooting Tags

- Invoice history
- Account navigation
- Spotlight
- Browser configuration
- Registration
- Customer relationships
- Invoice rejection messages
- Orders
- Supply chain
- System administrator
- Supplier account login
- Invoice status
- Accounts

SAP Cloud Trust Center

Information and latest notifications about product issues and planned downtime.


[Check status](#) 

The **Ariba Exchange User Community** page will be displayed. Enter your query in the **I need help with** field, and click the **Start** button.

How to Contact SAP Ariba Support Team

I need help with Update

The **Contact SAP Ariba Customer Support** section will be displayed. Click the **Something Else** button to speak to either chat or speak to a customer support representative.

 **Contact SAP Ariba Customer Support**

Your responses to these questions will help us provide you an answer or direct you to the appropriate support channels.

What do you need to do?

Create new invoice

Create credit memo

Raise another invoice against PO

Invoice was rejected

Edit and resubmit invoice

Receive payment

Something Else

Common Troubleshooting Tags

Invoice history

Account navigation

Spotlight

Browser configuration

Registration

Customer relationships

Invoice rejection messages

Search purchase orders

Supply chain

Contact account administrator

New homepage

Supplier account login

Search invoices

Invoice status

Standard accounts

SAP Cloud Trust Center

Information and latest notifications about product issues and planned downtime.

[Check status](#)

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How to Contact SAP Ariba Support Team

The screenshot shows the 'Contact SAP Ariba Customer Support' page. It features a header with a stethoscope icon and the title 'Contact SAP Ariba Customer Support'. Below the header, a paragraph states: 'Your responses to these questions will help us provide you an answer or direct you to the appropriate support channels.' A section titled 'What do you need to do?' contains several buttons: 'Create new invoice', 'Create credit memo', 'Raise another invoice against PO', 'Invoice was rejected', 'Edit and resubmit invoice', 'Receive payment', and 'Something Else'. To the right, there is a 'SAP Cloud Trust Center' section with a link to 'Check status'. Below the buttons, a section titled 'Can't find what you are looking for?' asks the user to 'Choose your communication preference:'. It lists three options: 'Get help by live chat' (with a chat bubble icon), 'Get help by phone' (with a phone handset icon), and 'Attend a live webinar' (with a video camera icon). The 'Get help by phone' option is highlighted with a red box, and a green callout box points to it with the text: 'You can contact the SAP Ariba team via email or phone. To speak to a support representative, select the **Get help by phone** option to receive a call back within the estimated wait time.' The 'Estimated wait in minutes: 2' is also highlighted with a red box.

Contact SAP Ariba Customer Support

Your responses to these questions will help us provide you an answer or direct you to the appropriate support channels.

What do you need to do?

Create new invoice Create credit memo

Raise another invoice against PO Invoice was rejected

Edit and resubmit invoice Receive payment

Something Else

SAP Cloud Trust Center

Information and latest notifications about product issues and planned downtime.
[Check status](#)

Invoices

Can't find what you are looking for?

Choose your communication preference:

Get help by live chat

Get help by phone Estimated wait in minutes: 2

Attend a live webinar


You can contact the SAP Ariba team via email or phone. To speak to a support representative, select the **Get help by phone** option to receive a call back within the estimated wait time.

How to Contact SAP Ariba Support Team

The **SAP Ariba Phone Support** page will be displayed. In the **Short Description** field, update your query, if required.

Home | Learning | Support

SAP Ariba Phone Support

 Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: * how to call Ariba support

Contact Information


First Name: *

Last Name: *

Company: *

Email: *

Requested Language: English [Select a different language from the Home tab.](#)

Phone: *  +1 Extension:

Confirm Number: *

* ☐ My phone number is correct.

☐ Do not record this phone call.

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba](#)

How to Contact SAP Ariba Support Team

Ariba Exchange User Community

Search...

Learning | Support

SAP Ariba Phone

Provide the following

Problem Description

Short Description: * how to call Ariba support

Contact Information

First Name: *

Last Name: *

Company: *

Email: *

Requested Language: English [Select a different language from the Home tab.](#)

Phone: * Extension:

Confirm Number: *

* ☐ My phone number is correct.

☐ Do not record this phone call.

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba](#)

Enter information in all fields marked with an asterisk (*).

How to Contact SAP Ariba Support Team

Contact information

First Name: *

Last Name: *

Company: *

Email: *

Requested Language: **English** [Select a different language from the Home tab.](#)

Phone: * +1

Confirm Number: *

* ☒ My phone number is
☐ Do not record this phone number

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

* ☐ I agree

* Required Fields

Submit Cancel

SAP Ariba

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Scroll down and select the **I agree** checkbox and click the **Submit** button. You will receive a call from the SAP Ariba Support team within the estimated wait time.



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