

# Welcome to the IBM Supplier Information Portal

This portal provides information for all suppliers that are conducting business with IBM via Ariba Network.

As part of IBM's ongoing policy to continuously improve efficiency and service quality to suppliers, they are currently implementing the next stage of their overall electronic strategy to move away from paper based transactions. If during onboarding you have business-related questions, those can be sent to <https://ibm.biz/proc-support> or if you have Ariba Network functional questions, those can be sent to IBM\_Enablement\_NA@ariba.com, IBM\_Enablement\_EMEA@ariba.com, or IBM\_Enablement\_AP@ariba.com. Many of your questions may already be answered in the topics below.

What information are you looking for?



## PROJECT NOTIFICATION LETTER

Learn about IBM Project Initiatives



## SUPPLIER SUMMIT

[English](#)



## SUPPLIER TRAINING GUIDE – [PDF Guide](#)

Recordings – [English](#) [German](#) [Chinese](#)

[Information for Italian Suppliers using Ariba Network](#)

[Italy delay comm – set up SDi profile](#)

[Supplier Tutorials](#)



## FEES

As a part of the IBM program you will not be charged fees, the standard fee schedule is provided for your information only



## LEARN HOW TO BUILD A CATALOG

Access the technical requirements for catalog enablement with IBM



## LIVE DEMOS

Register for interactive sessions to learn more about Ariba Network functionality



## INTEGRATION

Access the technical requirements for integration with IBM



## SUPPORT RESOURCES

We are here to help you strengthen customer relationships and grow your business

<Buyer Logo>



# IBM Process & Configuration Guides

## CATALOG



Catalogs are text files stored on Ariba Network (CIF) or on your own website (PunchOut) that describe your products, services, and prices. This allows customers to easily place orders with your company. You can access catalog guides and documentation from the resource list below.

- [Hosted Catalog Guide](#)
- [Hosted Template](#)

## INTEGRATION



Ariba Network offers the possibility to integrate with your back-end ERP system via cXML or EDI, for automatic exchange of electronic documents. You can access integration guides from the resource list below. Integrated suppliers should also reference the Ariba Network Supplier Guide to configure a test account; testing is required for cXML and EDI transactions.

- **Delta Requirements**
  - [cXML Delta](#)
  - [EDI Delta](#)
- **NAMER**
  - [Seller Transactions Guideline](#)
- **EMEA**
  - [EDI Seller Transaction Guideline](#)
  - [cXML Seller Transaction Guideline](#)

Please send integration or catalog enablement questions to [IBM\\_Enablement\\_NA@ariba.com](mailto:IBM_Enablement_NA@ariba.com), [IBM\\_Enablement\\_EMEA@ariba.com](mailto:IBM_Enablement_EMEA@ariba.com), or [IBM\\_Enablement\\_AP@ariba.com](mailto:IBM_Enablement_AP@ariba.com) for expert support

