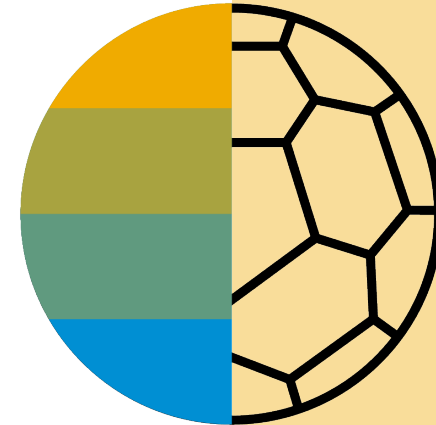




# Walgreens Boots Alliance Supplier Guide

CONFIDENTIAL



THE BEST RUN



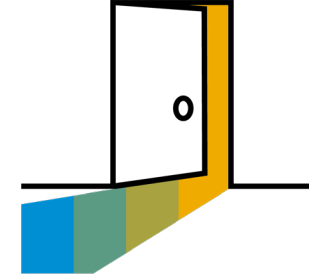
# HOME- Table of Contents



## Section 1: Ariba Network Overview



## Section 2: Account Set Up



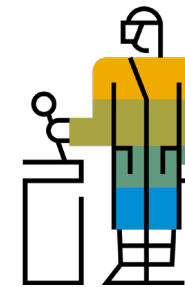
## Section 3: Purchase Orders



## Section 4: Other Documents



## Section 5: Invoice Methods



## Section 6: Help Resources

# Section 1: Ariba Network Overview



**What is Ariba Network?**



**Walgreens Boots Alliance Project Scope**

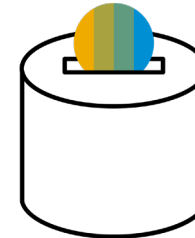
Walgreens Boots Alliance Message

Supported Documents

Not Supported Documents



**Supplier Value**



**Fee Schedule**

Subscription Levels

\$USD

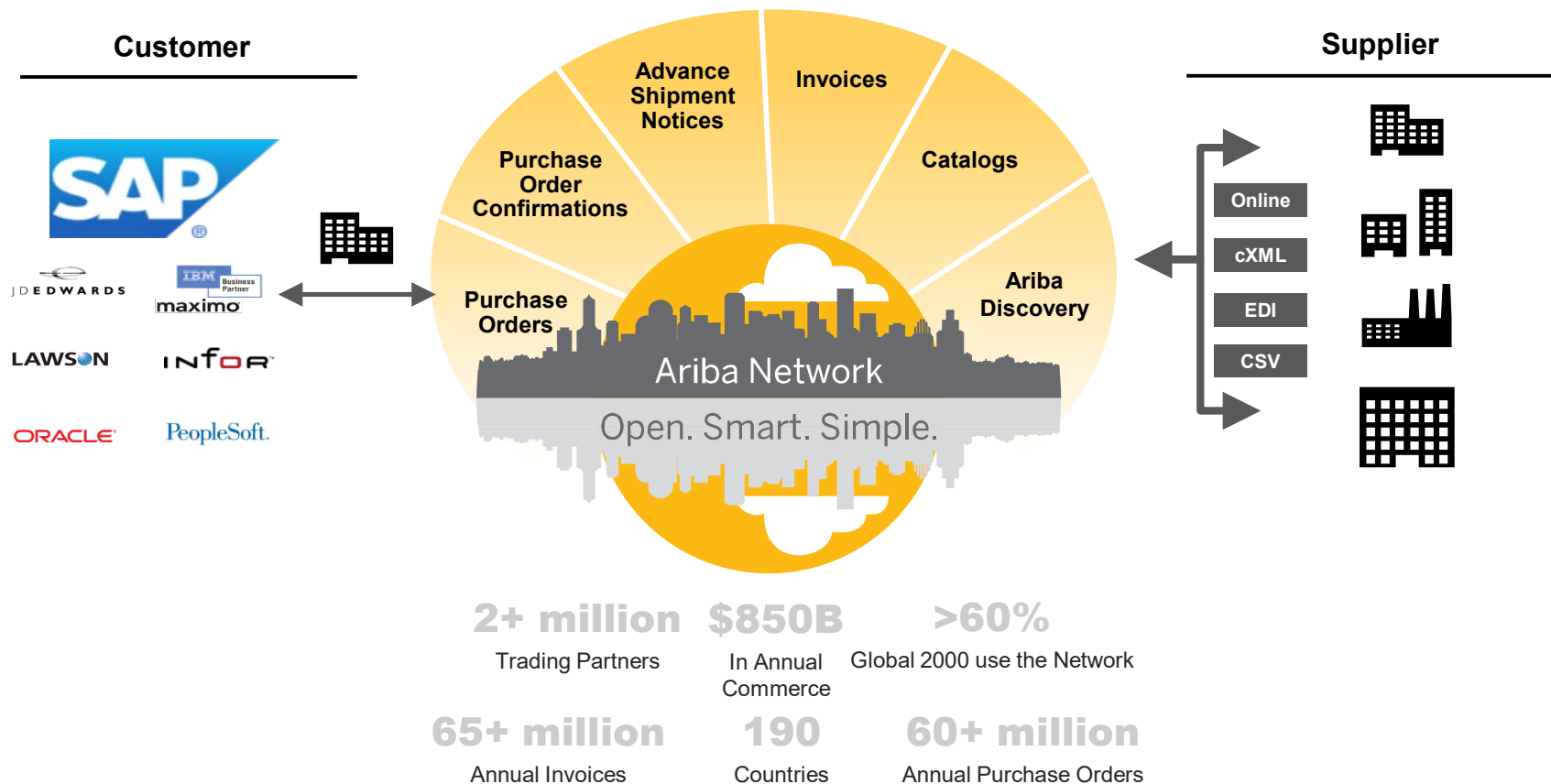
£GBP

€EUR

\$AUD

# What is Ariba Network?

Walgreens Boots Alliance has selected Ariba Network as their electronic transaction provider. As a preferred supplier, you have been invited by your customer to join Ariba Network and start transacting electronically with them.



# Review Walgreens Boots Alliance Specifications

## Supported Documents

### Walgreens Boots Alliance project specifics:

- **Tax data** is accepted at the header/summary level or at the line item level of the invoice.
- **Shipping data** is accepted at the header/summary level or at the line item level.

### Supported

- **Purchase Order Confirmations**  
Apply against a whole PO or line items
- **Advance Shipment Notices**  
Apply against PO when items are shipped
- **Detail Invoices**  
Apply against a single purchase order referencing a line item
- **Partial Invoices**  
Apply against specific line items from a single purchase order
- **Service Entry Sheets**  
Apply against a single purchase order referencing a line item
- **BPO Invoices**  
Invoices against a blanket purchase order
- **Service Invoices**  
Invoices that require service line item details
- **Contract Invoices**  
Apply against contracts
- **Line Level Credit Invoices/Credit Memos**  
Item level credits; price/quantity adjustments
- **Header Level Credit Memos**  
Credit Memos applied against whole invoices

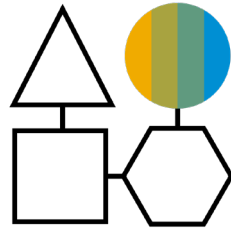
# Review Walgreens Boots Alliance Specifications

## NOT Supported Documents

### NOT Supported:

- **Summary or Consolidated Invoices**  
Apply against multiple purchase orders
- **Invoicing for Purchasing Cards (P-Cards)**  
An invoice for an order placed using a purchasing card
- **Duplicate Invoices**  
A new and unique invoice number must be provided for each invoice; Walgreens Boots Alliance will reject duplicate invoice numbers unless resubmitting a corrected invoice that previously had a failed status on Ariba Network
- **Paper Invoices**  
Walgreens Boots Alliance requires invoices to be submitted electronically through Ariba Network
- **Non-PO Invoices**  
Apply against a PO not received through Ariba Network

## Section 2: Set Up Your Account



### Basic Account Configurations

[Suggested Configuration](#)

[Accept Invitation](#)

[Profile Completion](#)

[Email Notifications](#)



### Enablement Tasks

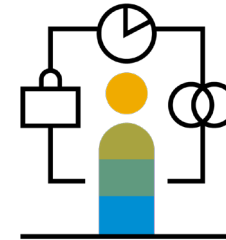
[Enablement Tasks](#)

[Purchase Order Routing](#)

[Invoice Notifications](#)

[Tax Details](#)

[Remittances](#)



### Advanced Account Configuration

[Customer Relationships](#)

[Roles and Users](#)

[Enhanced User Account Functionality](#)

[Multi-Orgs](#)

[Test Accounts](#)

# Walgreens Boots Alliance Specific Account Configuration

- **VAT ID / TAX ID** – select Company Settings in the top right corner, go to Company Profile and select tab Business. In the section Financial Information enter your Vat ID / Tax ID.
- **Remittance Address** – select Company Settings in the top right corner and go to Remittances. In the EFT/Check Remittances section select Create and complete all required fields marked by an asterisk.
- **Payment Methods** – select Company Settings in the top right corner and go to Remittances. In the EFT/Check Remittances section select Create/Edit. In the Payment methods section choose one of the following options: ACH, Check, Credit card or Wire. Complete the details. The Remittance ID will be communicated to you by your buyer.
- **Test Account Creation (testing is required for integrated and catalog suppliers)** – To create a test account, select your name in top right corner and choose “Switch to Test ID.”
- **Currency** – The currency that Ariba Network uses in the service subscription area of your account is controlled by your organization’s location, which you specify in User Account Navigator > My Account > Preferences.

## Please note:

WBA supplier master data is governed through the Ariba Supplier Lifecycle Performance tool. Supplier information and updates must first be entered in SLP and is subject to Walgreens approval. Suppliers should ensure that their account information on Ariba Network is reflective of the information agreed upon with Walgreens within SLP.

Payment method settings and updates should be directed to [eft.payment@walgreens.com](mailto:eft.payment@walgreens.com)



# Accept Your Invitation

The invitation is also referred to as the **Trading Relationship Request**, or TRR. This e-mail contains information about transacting electronically with your customer.

1. **Click** the link in the emailed letter to proceed to the landing page.



# Select One...

**First Time  
User**

**Existing  
User**

Ariba Network

Help Center >>

Welcome to Ariba® Network

SMO Buyer has invited you to join Ariba Network.

New User

Are you new to the Ariba Network? If you do not have an account and would like to participate, click **Register Now**. By signing up with the Ariba Network, you will establish a trading relationship with your requesting customer. Your new account will also be visible to other buying organizations on the Ariba Network.

Register Now

I have further questions for my requesting customer

Existing User

If you already have an Ariba Commerce Cloud or Ariba Discovery account, enter your existing username and password and click **Confirm** to log in to the Ariba Network.

Username:

Password:

[Forgot Password?](#)

Confirm

When you confirm your existing username and password, Ariba will send a notification to your requesting customer, informing them that you already have an Ariba Network account and that you have accepted their trading relationship request.

# Register as a New User

1. Click **Register Now**.

2. Enter Company Information fields marked required with an asterisk (\*) including:

- **Company Name**
- **Country**
- **Address**

3. Enter User Account information marked required with an asterisk (\*) including:

- **Name**
- **Email Address**
- **Username (if not the same as email address)**
- **Password**

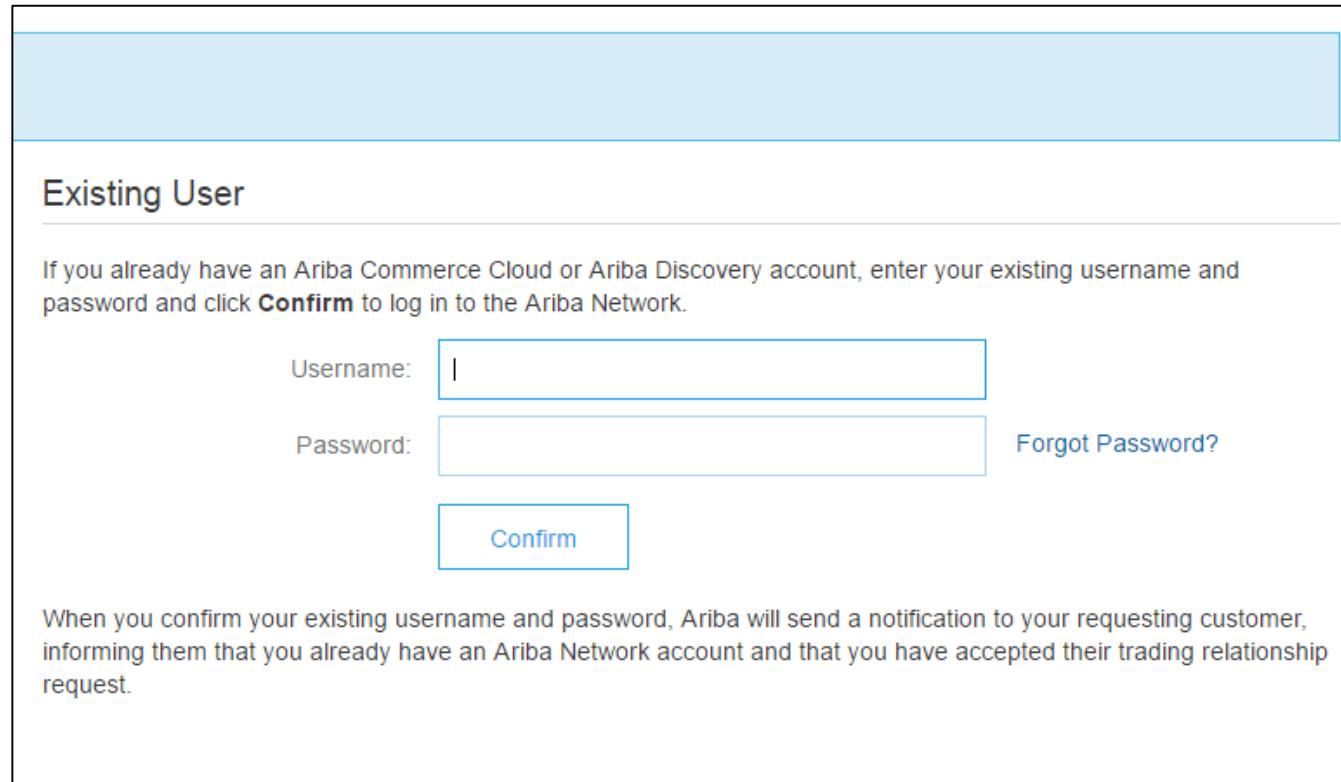
1. Accept the **Terms of Use** by checking the box.

2. Click **Register** to proceed to your home screen.

The screenshot shows the 'New User' registration page on the Ariba Network. A callout box at the top left, labeled '1', contains the text: 'Are you new to the Ariba Network? If you do not have an account and would like to participate, click **Register Now**. By signing up with the Ariba Network, you will establish a trading relationship with your requesting customer. Your new account will also be visible to other buying organizations on the Ariba Network.' Below this, the 'Register Now' button is highlighted with a blue circle labeled '1'. The form is divided into two main sections: 'Company information' and 'User account information'. In the 'Company information' section, fields for 'Company Name \*', 'Country \*' (set to 'United States [USA]'), 'Address \*' (with three lines), 'City \*', 'State \*' (set to 'Alabama'), and 'Zip \*' are visible. A callout '2' points to the 'Address' field. The 'User account information' section includes 'Name \*' (with 'First Name' and 'Last Name' sub-fields), 'Email \*', 'Username \*', 'Password \*' (with a 'Repeat Password' field), and 'Language' (set to 'English'). A callout '3' points to the 'Email' field. A link for 'Ariba Privacy Statement' is also present. At the bottom, a checkbox labeled '4' is for 'I have read and agree to the Terms of Use and the Ariba Privacy Statement'. The 'Register' button at the bottom right is highlighted with a blue circle labeled '5'. The page footer contains a disclaimer about data collection and privacy.

# Accept Relationship as an Existing User

1. **Log in** using your current Ariba username and password in order to accept the relationship with your customer.



**Existing User**

If you already have an Ariba Commerce Cloud or Ariba Discovery account, enter your existing username and password and click **Confirm** to log in to the Ariba Network.

Username:

Password:  [Forgot Password?](#)

[Confirm](#)

When you confirm your existing username and password, Ariba will send a notification to your requesting customer, informing them that you already have an Ariba Network account and that you have accepted their trading relationship request.

# Complete Your Profile

1. Select Company Profile from the Company Settings dropdown menu.
2. Complete all suggested fields within the tabs to best represent your company.
3. Fill the Public Profile Completeness meter to 100% by filling in the information listed below it.

Note: The more complete a profile, the higher the likelihood of increasing business with existing and prospective customers.

The screenshot displays the Ariba Network interface for setting up a company profile. An inset shows the 'Company Settings' dropdown menu with 'Company Profile' selected. The main page shows the 'Company Profile' form with tabs for Basic (3), Business (2), Marketing (3), Contacts, Certifications (1), and Additional Documents. The 'Overview' tab is active, showing fields for Company Name, Other names, NetworkId, Short Description, Website, and Public Profile. The 'Address' section is also visible. On the right, a 'Public Profile Completeness' meter shows 32% completion, and a list of fields to be completed: Short Description, Website, Annual Revenue, Certifications, D-U-N-S Number, Business Type, Industries, Company Description, and Company Logo.

# Configure Your Email Notifications

The Network Notifications section indicates which system notifications you would like to receive and allows you to designate which email addresses you would like to send them to.

1. **Click** on Notifications under Company Settings.
2. **Network Notifications** can be accessed from here as well, or you may switch to the Network tab when in Notifications.
3. **You can enter** up to 3 email addresses per notification type. You must separate each address with a comma but include NO spaces between the emails.

Account Settings

Company Settings ▾

jUnitOrg - LV8b8fbt...  
ANID: AN02003380348  
Standard Package

Company Profile  
Service Subscriptions  
Account Settings  
Customer Relationships  
Users  
Notifications 1  
Account Hierarchy  
View All 2  
Network Settings

Customer Relationships Users Notifications Account Hierarchy

General Network Discovery Sourcing & Contracts

Enter up to three comma-separated email addresses per field.  
The Preferred Language configured by the account administrator controls the language used in these notifications.

Electronic Order Routing

Type	Send notifications when...
Order	<input checked="" type="checkbox"/> Send a notification when orders are undelivered.
Purchase Order Inquiry	<input type="checkbox"/> Send a notification when a new collaboration request is received.
Time Sheet	<input type="checkbox"/> Send a notification when purchase order inquiries are received.
Pending Queue	<input type="checkbox"/> Send a notification when purchase order inquiries are received.
	<input type="checkbox"/> Send a notification when time sheets are undelivered.
	<input type="checkbox"/> Send a notification when items delivered through pending queue are not acknowledged.

To email addresses (one required)

\* junk@phoenix.ariba.com 3

\* junk@phoenix.ariba.com

\* junk@phoenix.ariba.com

\* junk@phoenix.ariba.com

# Configure Your Enablement Tasks

1. **From** home screen, select the Enablement Tab.
2. **Click** on the Enablement Tasks are pending link.
3. **Select** necessary pending tasks for completion.
4. **Choose** one of the following routing methods for Electronic Order Routing and Electronic Invoice Routing:  
**Online, cXML, EDI, Email, Fax or cXML** pending queue (available for Order routing only) and configure e-mail notifications.

## Tasks

2

1 Enablement Tasks are pending

Update Profile Information

85%

## Enablement Tasks

3

View details of all pending tasks and complete them. Click the associated link to complete a task.

Activity Name	Date Due	Total Tasks	My Pending Tasks
▶ Account	26 Feb 2016	4	0
▶ Purchase Order	1 Apr 2016	2	0

**Note:** There may be times you see a pending task for your customer. This will not go away until your customer completes it.

## Network Settings

Electronic Order Routing   Electronic Invoice Routing   Accelerated Payments   Settlement

General   Tax Invoicing and Archiving

### Capabilities & Preferences

#### Sending Method

Document Type	Routing Method	Options
Invoices	Online	Return to this site to create invoices
Customer Invoices	Online	Save in my online inbox
	cXML	
	EDI	

4

#### Notifications

# Select Electronic Order Routing Method

1. **Click** on the Tasks link to configure your account.
2. **Choose** one of the following routing methods:
  - **Online**
  - **cXML**
  - **EDI**
  - **Email**
  - **Fax**
  - **cXML pending queue**  
(available for Order routing only)
3. **Configure** e-mail notifications.

Network Settings

Save Close

Electronic Order Routing Electronic Invoice Routing Accelerated Payments Settlement

\* Indicates a required field

Capabilities Preferences

External System Integration

Configure cXML (native) integration

Non-Catalog Orders with Part Numbers

☐ Process non-catalog orders as catalog orders if part numbers are entered manually

New Orders

Document Type	Routing Method	Options
Catalog Orders without Attachments	Email	<p>Email address: <input type="text"/></p> <p><input type="checkbox"/> Attach cXML document in the email message</p> <p><input checked="" type="checkbox"/> Include document in the email message</p> <p><input type="checkbox"/> Leave attachments online and do not include them with email message. This applies to all orders with attachments that have the routing method "Same as new catalog orders without attachments".</p>



# Route Your Purchase Orders

## Method Details

- **Online (Default):** Orders are received within your AN account, but notifications are not sent out.
- **Email (Recommended):** Email notifications are sent out, and can include a copy of the PO, when orders are received within your AN Account.
- **Fax:** Notifications of new orders are sent via Facsimile, and can include a copy of the PO as well as a cover sheet.
- **cXML/EDI:** Allows you to integrate your ERP system directly with Ariba Network for transacting with your customer. Please [Click Here](#) to be connected with a Seller Integrator who will provide more information on configuration.

# Select Electronic Order Routing Method Notifications

1. **Select** “Same as new catalog orders without attachments” for Change Orders and Other Document Types to automatically have the settings duplicated or you may set according to your preference.
2. **Specify** a method and a user for sending Order Response Documents (Confirmations and Ship Notices).

Change/Cancel Orders	
Document Type	Routing Method
Catalog Orders without Attachments	1 Same as new catalog orders without attachments
Catalog Orders with Attachments	Same as new catalog orders without attachments
Non-Catalog Orders without Attachments	Same as new catalog orders without attachments
Non-Catalog Orders with Attachments	Same as new catalog orders without attachments

Other Document Types	
Document Type	Routing Method
Blanket Purchase Orders	Same as new catalog orders without attachments
Time Sheets	Online
Order Status Request	2 Online
Order Response Documents	Online

Notifications	
Type	Send notifications when...
Order	<input checked="" type="checkbox"/> Send a notification when orders are undeliverable.
	<input type="checkbox"/> Send a notification when a new collaboration request against an existing order is received.
	<input type="checkbox"/> Send a notification when purchase order inquiries are received.
Purchase Order Inquiry	<input type="checkbox"/> Send a notification when purchase order inquiries are undeliverable.
Time Sheet	<input type="checkbox"/> Send a notification when time sheets are undeliverable.

# Select Electronic Invoice Routing Method

## Methods and Tax Details

1. **Select** Electronic Invoice Routing.
2. **Choose** one of the following methods for Electronic Invoice Routing: Online; cXML; EDI. It is recommended to configure Notifications to email (the same way as in Order Routing).
3. **Click** on Tax Invoicing for Tax Information and Archiving sub-tab to enter Tax Id, VAT Id and other supporting data.

The screenshot displays the SAP Electronic Invoice Routing configuration interface. It features three main sections: a top navigation bar, a central configuration area, and a right-hand sidebar.

- Top Navigation Bar:** Contains three tabs: "Electronic Order Routing", "Electronic Invoice Routing" (highlighted with a blue bar), and "Accelerated Payments".
- Central Configuration Area:**
  - General Tab:** Includes sub-tabs "General" and "Tax Invoicing and Archiving" (highlighted with a yellow circle 3).
  - Capabilities & Preferences:** A section for configuring system capabilities.
  - Sending Method:** A section for selecting the routing method.
  - Document Type:** A table with columns "Document Type" and "Routing Method". It lists "Invoices" and "Customer Invoices". The "Routing Method" for "Invoices" is set to "Online" (highlighted with a yellow circle 2).
  - Tax Classification:** A section for entering tax information, including "Taxation Type", "Tax Id", "State Tax Id", "Regional Tax Id", and "Vat Id". It also includes a "VAT Registered" checkbox and a "VAT Registration Document" field (highlighted with a yellow circle 3).
- Right-Hand Sidebar:** Contains a "Company Settings" dropdown and a list of settings categories: "Company Profile", "Service Subscriptions", "Account Settings", "Customer Relationships", "Users", "Notifications", "Account Hierarchy", "View All", "Network Settings", "Electronic Order Routing", "Electronic Invoice Routing" (highlighted with a yellow circle 1), and "Accelerated Payments".

# Configure Your Remittance Information

1. From the **Company Settings** dropdown menu, select click on **Remittances**.
2. Click **Create** to create new company remittance information, or **Edit**, if you need to change existing information.
3. **Complete** all required fields marked by an asterisk in the EFT/Check Remittances section.
4. **Select** one of your Remittance Addresses as a default if you have more than one. If needed, assign **Remittance IDs** for this address for each of your customers. Clients may ask you to assign IDs to your addresses so they can refer to the addresses uniquely. Each client can assign different IDs.
  - **NOTE:** Suppliers that are utilizing Remittance Addresses with Walgreens Boots Alliance must have a Remittance ID assigned to the address

The screenshot displays the SAP Remittance configuration interface. On the right, the 'Company Settings' dropdown menu is open, showing a list of settings. 'Remittances' is highlighted with a yellow circle and the number 1. The main area is divided into two sections. The top section, 'Network Settings', has tabs for 'Electronic Order Routing', 'Electronic Invoice Routing', 'Accelerated Payments', and 'Settlement'. The 'Settlement' tab is active, showing the 'EFT/Check Remittances' section. A table with columns 'Address', 'City', and 'State' is visible. Below the table are buttons for 'Edit', 'Delete', and 'Create'. The 'Create' button is highlighted with a yellow circle and the number 2. The bottom section, 'Create Remittance Address / Payment Info', contains instructions and a form. The form has fields for 'Address 1' through 'Address 4', 'City', 'State', 'Postal Code', 'Country', and 'Contact'. The 'City' field is highlighted with a yellow circle and the number 3. At the bottom of the form, there is a checkbox labeled 'Make this address default', which is highlighted with a yellow circle and the number 4.

# Configure Your Remittance Information

## Payment Methods

1. **Select** Preferred Payment Method from a drop-down box: Check, Credit card or Wire.
2. **Complete** the details for ACH or Wire transfers.
3. **Select** if you do or do not accept credit cards and click OK when finished.

**Note:** This does not change the method of payment from your customer, unless specified.

Payment Methods

Preferred Payment Method: Select method 1

ACH 2

Account Name:

Account #:

Confirm Account #:

Account Type: Select account type

ABA: US Bank Only

Confirm ABA: US Bank Only

Bank Name:

WIRE TRANSFER

**Beneficiary Bank** 2

Account Name:

Account #:

Confirm Account #:

Account Type: Select account type

Select bank id Select bank id

Confirm Bank Id:

Bank Name:

Branch Name:

Address 1:

Address 2:

Address 3:

City:

State: (no value)

Zip:

Country: (no value)

Country: Country Area Number

Bank Phone: USA 1

**Corresponding Bank**

Account Name:

Account #:

Confirm Account #:

Account Type: Select account type

Select bank id Select bank id

Confirm Bank Id:

Bank Name:

Branch Name:

Address 1:

Address 2:

Address 3:

City:

State: (no value)

Zip:

Country: (no value)

Country: Country Area Number

Bank Phone: USA 1

**Credit Card** 3

Accept credit card: ☐ Yes ☐ No

# Review Your Relationships

## Current and Potential

1. **Click** on the Customer Relationships link in the **Company Settings** menu.
2. **Choose** to accept customer relationships either automatically or manually.
3. **In the Pending Section**, you can Approve or Reject pending relationship requests. In the Current Section, you can review your current customers' profiles and information portals. You can also review rejected customers in the Rejected Section.
4. **Find** potential customers in Potential Relationships tab.

Account Settings

Customer Relationships Users Notifications Account Hierarchy

Current Relationships Potential Relationships 4

I prefer to receive relationship requests as follows:

☒ Automatically accept all relationship requests ☐ Manually review all relationship requests

Update 2

Pending

Customer	Requested Date
No items	

Approve Reject 3

Current

Customer	Approved Date
jUnitOrg - 5WQzy9VD565589b21009590920	25 Nov 2015

Reject

Rejected

Customer	Rejected Date
No items	

Company Settings

jUnitOrg - LV8b8ft...  
ANID: AN02003380348  
Standard Package

Company Profile  
Service Subscriptions  
Account Settings  
Customer Relationships 1  
Users  
Notifications  
Account Hierarchy  
View All  
Network Settings  
Electronic Order Routing  
Electronic Invoice Routing  
Accelerated Payments

# Set Up User Accounts

## Roles and Permission Details

### Administrator

- There can only be one administrator per ANID
- Automatically linked to the username and login entered during registration
- Responsible for account set-up/configuration and management
- Primary point of contact for users with questions or problems
- Creates users and assigns roles/permissions to users of the account

### User

- Up to 250 user accounts can exist per ANID
- Can have different roles/permissions, which correspond to the user's actual job responsibilities
- Can access all or only specific customers assigned by Administrator

# Set Up User Accounts

## Create Roles and Users (Administrator Only)

1. **Click** on the Users tab on the **Company Settings** menu.  
The Users page will load.
2. **Click** on the **Create Role** button in the Manage Roles section and type in the Name and a Description for the Role.
3. **Add Permissions to the Role** that correspond to the user's actual job responsibilities by checking the proper boxes and click save to create the role.
4. **To Create** a User Click on Create User button and add all relevant information about the user including name and contact info.
5. **Select** a role in the Role Assignment section and Click on Done.

The screenshot displays the 'Company Settings' interface with the 'Users' tab selected. The 'Manage Users' section features a table with the following data:

Username	Email Address	First Name	Last Name	Ariba Discovery Company
rebecca.novotny@sap.com	rebecca.novotny@sap.com	Rebecca	Novotny	No

Below the table are buttons: Edit, Delete, Add to Contact List, Remove from Contact List, Make Administrator, and Create User. The 'Manage User Roles' section has a table with the following data:

Role	Actions
Administrator	Details
All Access	Details Edit Delete

A 'Create Role' button is located at the bottom of the 'Manage User Roles' section. The sidebar on the right shows the 'Company Settings' menu with the 'Users' option highlighted.



# Set Up User Accounts

## Modifying User Accounts (Administrator Only)

1. **Click** on the Users tab.
2. **Click** on Edit for the selected user.
3. **Click** on the Reset Password Button to reset the password of the user.
4. **Other options:**
  - Delete User
  - Add to Contact List
  - Remove from Contact List
  - Make Administrator

Account Settings

1

Customer Relationships Users Notifications Account Hierarchy

Manage Users

Manage users for your Ariba account. If you enter an email alias, specify the alias owner's name and phone number.

Users

<input type="checkbox"/>	Username ↑	Email Address	First Name	Last Name	Ariba Discovery Contact	Role Assigned
<input type="checkbox"/>	rebecca.novotny@sap.com	rebecca.novotny@sap.com	Rebecca	Novotny	No	All Access

2 4

↓ Edit Delete Add to Contact List Remove from Contact List Make Administrator Create User

Edit User

View user information, revise role assignments, or reset user passwords. Ariba recommends only using the reset password functionality. Password on the Ariba log in page if they forget their password. When you click Reset Password, Ariba resets the password and sends

Selected User Information

Username: rebecca.novotny@sap.com  
Email Address: rebecca.novotny@sap.com  
First Name: Rebecca  
Last Name: Novotny  
Office Phone:

☐ This user is the Ariba Discovery Contact 3

Reset Password

# Enhanced User Account Functionality

1. **Click** on your name in top right corner, to access the User Account Navigator. It enables you to:
  - Quickly access your personal user account information and settings
  - Link your multiple user accounts
  - Switch to your test account

**Note:** After your multiple user accounts are linked, the User Account Navigator displays the multiple accounts.

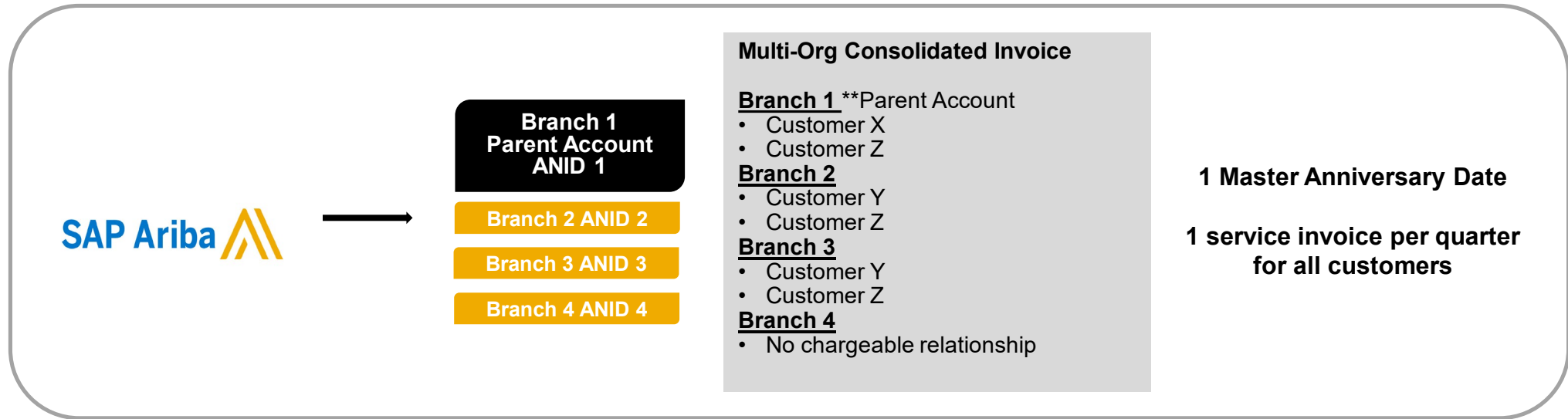
2. **Click** on My Account to view your user settings.
3. **Click** Complete or update all required fields marked by an asterisk.

**Note:** If you change username or password, remember to use it at your next login.

4. **Hide** personal information if necessary by checking the box in the Contact Information Preferences section.

The screenshot displays the SAP User Account Navigator interface. At the top right, a user menu is visible with the user's name and a dropdown arrow. The 'My Account' option is highlighted with a yellow circle labeled '2'. Below this, the 'My Account' page is shown with two tabs: 'Account Settings' and 'Account Information'. The 'Account Settings' tab is active, displaying various user information fields. The 'Security' section is also visible, containing fields for 'Secret Question', 'Secret Answer', and 'Confirm Secret Answer'. A yellow circle labeled '4' highlights the 'Confirm Secret Answer' field. Other callouts include '1' pointing to the user menu, '3' pointing to the 'Change Password' link, and '2' pointing to the 'My Account' link in the user menu.

# Consolidate Your Bills Through a Multi-Org



## Ariba offers invoice consolidation and synchronization for customers with several accounts

- Fees will be invoiced only to the parent account with the payment cycle synchronized for the entire group.
- The parent account will receive one single invoice every three months for all customer relationships and for all linked accounts.
- This consolidation is related only to invoices issued by Ariba to the supplier, the business operations of each account are still independent.

# Participate in a Multi-Org Guidelines

- The supplier needs to designate a **Parent ANID** under which the invoice will be viewed.
- The selection of the parent ANID determines the currency of the Multi-org invoice and the billing dates.
- The supplier should also have confirmed list of child ANID's to be included on the invoice.
- A Multi-Org is NOT:
  - A way to merge accounts.
  - A way to get a discount on Transaction Fees.

# Structure Your Multi-Org

1. **Register** all accounts which will be included in the Multi-Org.
2. **Create** a list of all ANIDs and designate the parent account.
3. **Wait** until the first ANID becomes chargeable.
4. **Contact Customer Support** through the Help Center and inform them of your need for the Multi Org.

# Link Accounts Via an Account Hierarchy

## Linkage between individual accounts for account management purposes

The administrator of the Parent account can log into the child account and take the following actions:

- Change settings on the child account and complete the company profile
- Publish catalogs
- Check the status of payment for the Ariba invoice and pay the invoice
- Upgrade to a higher Subscription package

The administrator of the Parent account cannot take following actions:

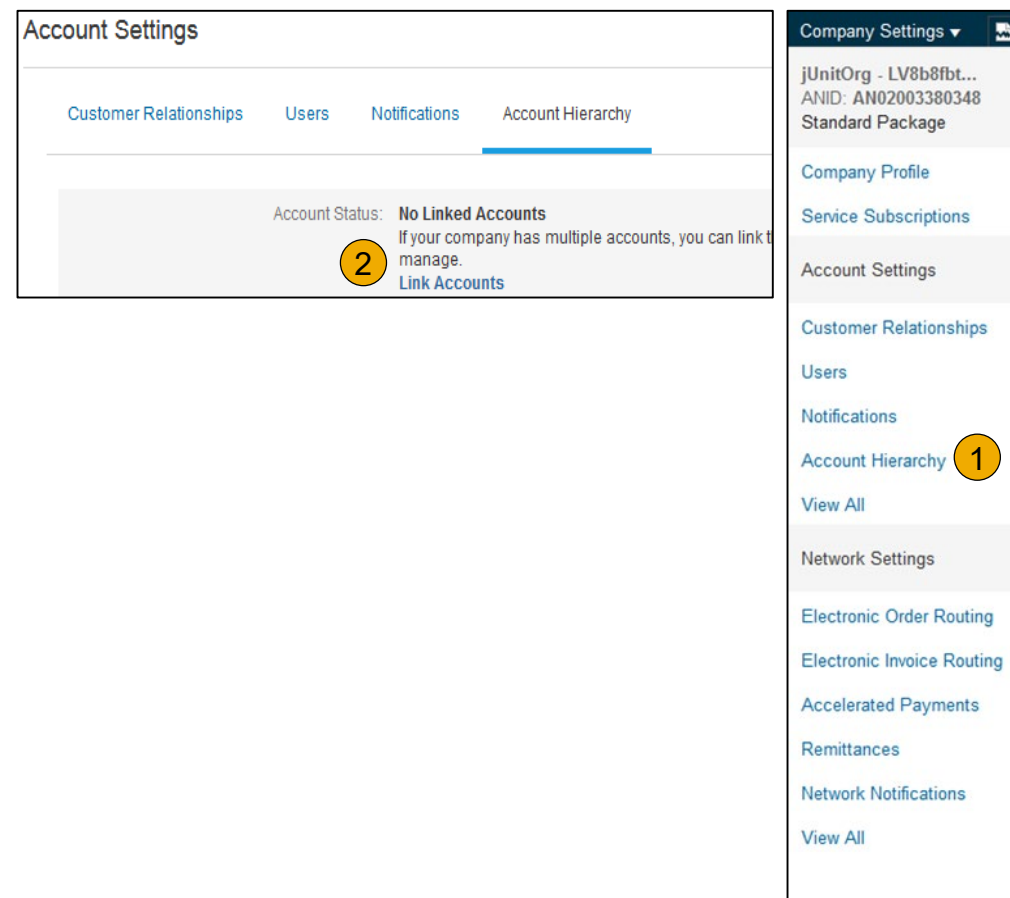
- View buyers on the Child account
- Create any documents (PO confirmations, Ship Notices, Invoices)
- Run Reports

# Create an Account Hierarchy

1. **From the Company Settings** menu, click Account Hierarchy.
2. **To add** child accounts click on Link Accounts.
3. **The Network** will detect if there is an existing account with corresponding information.
4. **On the next page** log in if you are the Administrator of the account.

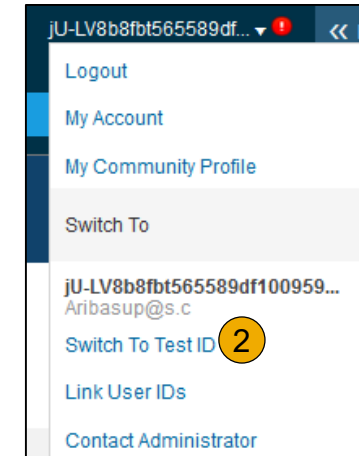
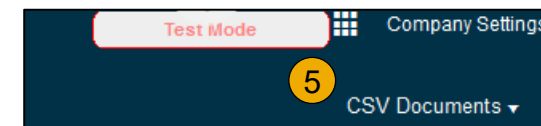
**Note:** If you are not the Administrator of the account, you can send a request as a 'Non Administrator' to the Administrator through an online form.

5. **Once** the request is confirmed by a child account administrator, the name of the linked account is displayed on the Account Hierarchy page.



# Set Up a Test Account

1. **To set up** your Test Account, you need to be on the tabular view of your Ariba Network Production Account.
2. **Click** your name in top right corner and then select Switch to Test ID. The Switch To Test Account button is only available to the account Administrator. The administrator can create test account usernames for all other users needing access to the test account.
3. **Click** OK when the Ariba Network displays a warning indicating You are about to switch to Test Mode.
4. **Create** a Username and Password for your test account and click OK. You will be transferred to your test account.
  - Your Test account should be configured to match your Production account. This will ensure the testing results are consistent with what will result in Production. Once you have set up your test account, you are ready to receive a test purchase order.**Note:** Test account transactions are free of charge.
5. **The Network** will always display which mode you are logged into, (Production or Test). Your **Test account ID** has the suffix “-T” appended to your Ariba Network ID (ANID).

A screenshot of the 'Create Test Account' form. The form title is 'Create Test Account'. Below the title, a message states: 'You are about to create a new account in the Test Mode. The trading relationship with the'. A yellow circle with the number 4 is next to this message. The form contains three input fields: 'Username:\*' with the value 'test-Aribasup@s.c', 'Password:\*' with masked characters, and 'Confirm Password:\*' with masked characters.



## Section 3: Purchase Order Management



**View Purchase  
Orders**



**Purchase Order  
Detail**

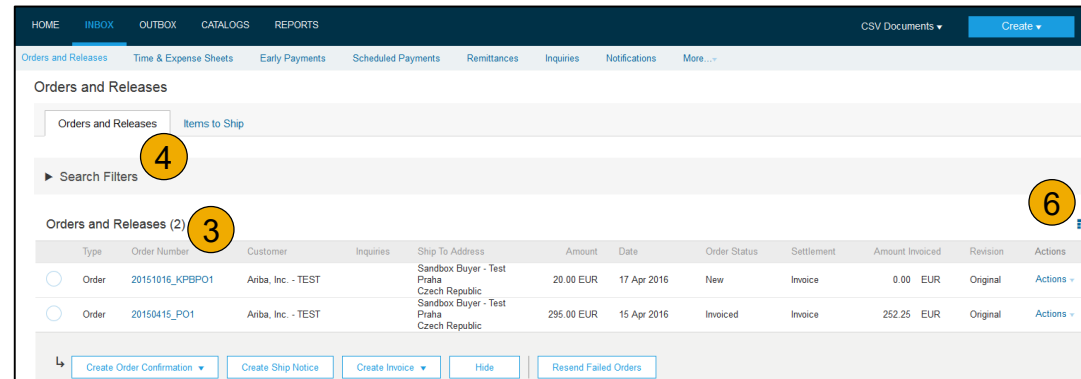
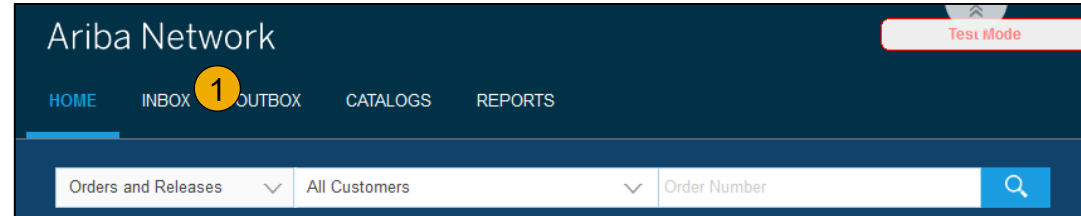


**Create PDF of  
Purchase Order**

# Manage POs

## View Purchase Orders

1. **Click** on Inbox tab to manage your Purchase Orders.
2. **Inbox** is presented as a list of the Purchase Orders received by Walgreens Boots Alliance.
3. **Click** the link on the Order Number column to view the purchase order details.
4. **Search** filters allows you to search using multiple criteria.
5. **Click** the arrow next to Search Filters to display the query fields. Enter your criteria and click Search.
6. **Toggle** the Table Options Menu to view ways of organizing your Inbox.



▼ Search Filters

Customer: All Customers ▼

Order Number:  ⓘ

☒ Partial number ☐ Exact number

Buyer Location Code:  ⓘ

Invoice Number:  ⓘ

Show orders by: ☒ Creation Date ☐ Inquiry Date

Date Range: Last 14 days ▼  
4 Jan 2017 - 17 Jan 2017

Min. Amount:  Minimum

Max. Amount:  Maximum

Order Status: All ▼

View: All except hidden orders ▼

☐ Search only blanket purchase orders

☐ Search only scheduling agreement releases

☐ Search only pinned orders

Number of Results: 100 ▼

Show / Hide Columns

☒ Type

☒ Order Number

☐ Ver

☒ Customer

6

# Manage POs

## Purchase Order Detail

### 1. **View** the details of your order.

The order header includes the order date and information about the buying organization and supplier.

**Note:** You can always Resend a PO which was not sent to your email address, cXML or EDI properly clicking **Resend** button.

Additional options: **Export cXML** to save a copy of the cXML source information **Order History** for diagnosing problems and for auditing total value.

### 2. **Line Items section** describes the ordered items. Each line describes a quantity of items Walgreens Boots Alliance wants to purchase. Set the status of each line item by sending order confirmations clicking Create Order Confirmation. The sub-total is located at the bottom of the purchase order.

Purchase Order: PO72547 1

[Create Order Confirmation](#) [Create Ship Notice](#) [Create Invoice](#) [Hide](#) | [Print](#) | [Download PDF](#) | [Export cXML](#) | [Download CSV](#) | [Resend](#)

Line Items

Line #	Part # / Description	Type	Qty (Unit)	Need By
1	GOODS_01	Material	10 (EA)	18 Nov 2015
	Copy Paper White, A3, 80gsm (ream 500 sheets)			
2	GOODS_02	Material	10 (BX)	18 Nov 2015
	Pro Mechanical Pencil Black Barrel, 0.5mm Line Width (package 12 each)			

Order submitted on: Tuesday 6 Oct 2015 9:00 PM GMT+02:00

Received by Ariba Network on: Friday 15 Apr 2016 2:14 PM GMT+02:00

This Purchase Order was sent by Ariba, Inc. - TEST AN01015640756-T and delivered by Ariba Network.

2

Create Order Confirmation

Create Ship Notice

Create Invoice

Hide

Print

Download PDF

Export cXML

Download CSV

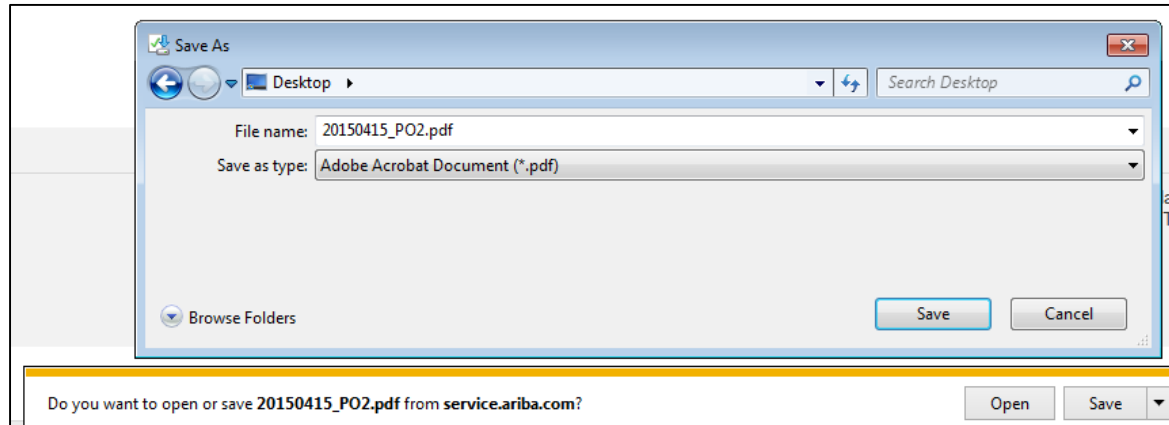
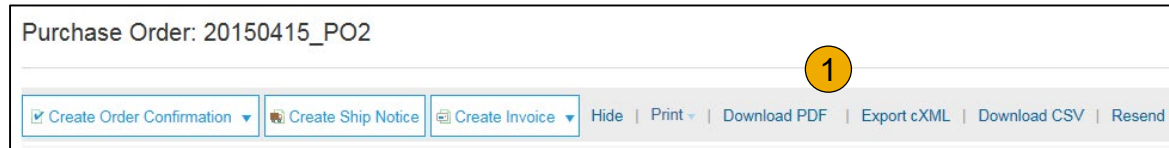
Resend

# Manage POs

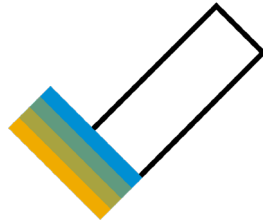
## Create PDF of PO

1. Select “Download PDF” as shown.

**Note:** If the document exceeds 1000 lines or is larger than 1MB size, details are not shown in the UI. Therefore the detail is not included in the PDF generated.



## Section 4: Other Documents

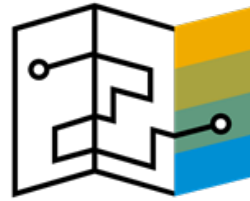


### Order Confirmations (OC)

[Confirm Entire Order](#)

[Reject Entire Order](#)

[Update Line Items](#)



### Advanced Ship Notices (ASN)

[Create Ship Notice](#)

[Delivery Terms and  
Transportation Details](#)

[Details](#)

[Submit Ship Notice and  
Status](#)



### Service Entry Sheet

[Locate a Service PO](#)

[Create Service Sheet](#)

[Submit Service Sheet](#)

[Check Status](#)

# Create Order Confirmation

## Confirm Entire Order

This slide explains how to Confirm Entire Order.

1. **Enter** Confirmation Number which is any number you use to identify the order confirmation.
2. **If you specify** Est. Shipping Date or Est. Delivery Date information, it is applied for all line items.
3. **You can group** related line items or kit goods so that they can be processed as a unit.
4. **Click** Next when finished.
5. **Review** the order confirmation and click Submit.
6. **Your order confirmation is sent to Walgreens Boots Alliance.**

The screenshot shows the 'Confirming PO' interface. At the top right are 'Exit' and 'Next' buttons. On the left is a navigation pane with '1 Confirm Entire Order' (selected) and '2 Review Order Confirmation'. The main area is titled 'Order Confirmation Header' and contains fields for 'Confirmation #' (with callout 1), 'Associated Purchase Order #' (20150415\_PO1), 'Customer' (Ariba, Inc. - TEST), and 'Supplier Reference'. Below this is the 'SHIPPING AND TAX INFORMATION' section (with callout 2) containing 'Est. Shipping Date', 'Est. Delivery Date' (both with calendar icons), 'Est. Shipping Cost', 'Est. Tax Cost', and a 'Comments' text area. A yellow circle with the number 4 is located in the top right corner of the main form area.

Once the order confirmation is submitted, the Order Status will display as Confirmed. When viewing documents online, links to all related documents are displayed. Click Done to return to the Inbox.

# Create Order Confirmation

## Reject Entire Order

1. **From the PO view**, click the Create Order Confirmation button and select to Confirm Entire Order, Update Line Items for individual line items or Reject Entire Order.
2. **Enter a reason for rejecting** the order in case your buyer requires.

This example demonstrates the Reject Entire Order option. (Updating with Different Statuses will be explained on the next few slides.)

Ariba Network

Purchase Order: 20150415\_PO2

Create Order Confirmation Create Ship Notice Create Invoice

Confirm Entire Order  
Update Line Items  
Reject Entire Order 1

From:  
Sandbox Buyer - Test  
Radlicka  
15000 Praha  
Czech Republic

Confirmation #: |

Rejection Reason: Please Select 2

Comments:

Please Select  
Duplicate Order  
Incorrect Delivery Date  
Incorrect Description  
Incorrect Price  
Incorrect Quantity  
Incorrect Stock/Part Number  
Incorrect Supplier Code Used  
Incorrect UOM  
Not our Product Line  
Unable to Supply Item(s)  
Other

REJECT ENTIRE ORDER 1

Order Confirmation Number:  
Confirmation #: |

Comments:

Reject Order Cancel

# Create Order Confirmation

## Update Line Items

1. **Select** Update Line Items, to set the status of each line item.
2. **Fill** in the requested information (the same as for Confirm All option).
3. **Scroll** down to view the line items and choose among possible values:
4. **Confirm** – You received the PO and will send the ordered items.
5. **Backorder** – Items are backordered. Once they are available in stock, generate another order confirmation to set them to confirm.
6. **Reject** – Enter a reason why these items are rejected in the Comments field by clicking the Details button.

**Note:** If your customer is allowing Supplier Network Collaboration (SNC), your Order Confirmation must be initiated within Ariba.

Purchase Order: 20150415\_PO2

☒ Create Order Confirmation ☐ Create Ship Notice ☐ Create Invoice

Confirm Entire Order  
Update Line Items **1**  
Reject Entire Order

From:  
**Sandbox Buyer - Test**  
Radlicka  
15000 Praha  
Czech Republic

Confirming PO

**2**

**1** Update Item Status **2** Review Confirmation

**3**

Confirmation #  
Associated Purchase Order # 20150415\_PO2  
Customer Inc. - TEST  
Supplier Reference:

SHIPPING AND TAX INFORMATION  
☐ Enter shipping and tax information at the line item level.  
Est. Shipping Date:  
Est. Delivery Date:

Line Items					
Line #	Part # / Description	Qty (Unit)	Need By	Unit Price	Subtotal
1	GOODS_01	10 (EA)	18 Nov 2015	4.50 EUR	45.00 EUR
Copy Paper White, A3, 80gsm (ream 500 sheets)					
CURRENT ORDER STATUS					
<input checked="" type="radio"/> 10 Unconfirmed <b>4</b>					
Confirm: <input type="text"/> <b>5</b> Backorder: <input type="text"/> <b>6</b> Reject: <input type="text"/> <b>6</b> <input type="button" value="Details"/> ⓘ					



# Confirm Order

## Update Line Items - Backorder

1. **Enter** the quantity backordered in the Backorder data entry field.
2. **Click** Details to enter Comments and Estimated Shipping and Delivery Dates for the backordered items on the Status Details page.
3. **Click** OK when done.

**Note:** If using several statuses for a line item, the sum of the quantities for the statuses should equal the line item quantity.

4. **Click** Next.

Line #	Part # / Description	Qty (Unit)	Need By	Unit Price	Subtotal
1	GOODS_01	10 (EA)	18 Nov 2015	4.50 EUR	45.00 EUR

Copy Paper White, A3, 80gsm (ream 500 sheets)

CURRENT ORDER STATUS

☒ 10 Unconfirmed

Confirm:  Backorder:  Reject:

[Details](#) ⓘ

Item	Part # / Description	Qty	Unit	Need By	Unit Price	Subtotal
1	GOODS_01	10	EA	18 Nov 2015	4.50 EUR	45.00 EUR

Copy Paper White, A3, 80gsm (ream 500 sheets)

New Order Status: 1 Backordered

Est. Shipping Date:

Est. Delivery Date:

Comments:

[OK](#) [Cancel](#)

# Confirm Order

## Update Line Items - Reject

1. **Enter** the quantity in the Reject data entry field to reject item.
2. **Click** the Details button to enter a reason for the rejection in the Comments field on the Status Details page.
3. **Click OK** when done.

Line Items

Line #	Part # / Description	Qty (Unit)	Need By	Unit Price	Subtotal
1	GOODS_01	10 (EA)	18 Nov 2015	4.50 EUR	45.00 EUR

Copy Paper White, A3, 80gsm (ream 500 sheets)

CURRENT ORDER STATUS

☒ 10 Unconfirmed

Confirm:  Backorder:  Reject:  1 2 [Details](#) ⓘ

Item	Part # / Description	Qty	Unit	Need By	Unit Price	Subtotal
1	GOODS_01	10	EA	18 Nov 2015	4.50 EUR	45.00 EUR

Copy Paper White, A3, 80gsm (ream 500 sheets)

New Order Status: **1 Rejected**

Rejection Reason:

Comments:

3 [OK](#) [Cancel](#)

# Confirm Order

## Update Line Items

1. **Continue** to update the status for each line item on the purchase order. Once finished, click Next to proceed to the review page.
2. **Review** the order confirmation and click Submit. Your order confirmation is sent to Walgreens Boots Alliance.
3. **The Order Status will display** as Partially Confirmed if items were backordered or not fully confirmed.
4. **Generate** another order confirmation to set them to confirm if needed.
5. **Click Done** to return to the Inbox.

Purchase Order: 20150415\_PO2

[Create Order Confirmation](#) [Create Ship Notice](#) [Create Invoice](#) [Hide](#) [Print](#) [Download PDF](#) [Export cXML](#) [Download CSV](#) [Resend](#)

[Order Detail](#) [Order History](#)

From:  
Sandbox Buyer - Test  
Radlicka  
15000 Praha  
Czech Republic

To:  
Ariba\_TestSupplier - TEST  
Radlicka 3201/14  
150 00 Praha 5  
Czech Republic  
Phone:  
Fax:  
Email: [klaus.puschel@sap.com](mailto:klaus.puschel@sap.com)

[Done](#)

Purchase Order  
(Partially Confirmed)  
20150415\_PO2  
Amount: 295.00 EUR

Routing Status: Acknowledged  
Related Documents: [312](#)

Deliver To

# Create Ship Notice

- 1. Create** Ship Notice using your Ariba account once items were shipped.  
Multiple ship notices per purchase order might be sent. Click the Create Ship Notice button.
- 2. Fill out** the requested information on the Shipping PO form. The Packing Slip ID is any number you use to identify the Ship Notice. Choose Carrier Name and then Tracking # and Shipping Method will appear.
- 3. Enter** Ship From information by clicking on Update Address. Any field with an asterisk is required.
- 4. Check** if Deliver to information is correct. Click OK.

The screenshot shows the Ariba Network interface for Purchase Order 20150415\_PO2. At the top, there's a header with the Ariba Network logo. Below it, the purchase order number is displayed. A navigation bar contains buttons for 'Create Order Confirmation', 'Create Ship Notice' (highlighted with a yellow circle 1), 'Create Invoice', 'Hide', and 'Print'. Below the navigation bar, there are tabs for 'Order Detail' and 'Order History'. A button labeled 'Create a ship notice for the purchase order' is also visible.

The screenshot shows the 'Create Ship Notice' form. It has a header 'Create Ship Notice' and a note '\* Indicates required field'. The form is divided into two main sections: 'SHIP FROM' and 'DELIVER TO'. The 'SHIP FROM' section has a yellow circle 3 highlighting the 'Update Address' button. The 'DELIVER TO' section has a yellow circle 4 highlighting the 'OK' button. Both sections contain fields for Name, Department Name, Address 1, Address 2, Postal Code, City, State, and Country. The 'SHIP FROM' section is pre-filled with 'Ariba\_TestSupplier - TEST', 'Praha 5', and 'Czech Republic'. The 'DELIVER TO' section is pre-filled with 'Sandbox Buyer - Test', 'Radlicka', '15000', 'Praha', and 'Czech Republic (CZE)'. There are 'Cancel' and 'OK' buttons at the bottom right.

# Create Ship Notice

## Delivery Terms and Transportation Details

1. **Delivery terms** and other transportation details can be included on all advance ship notices to support a broader range of shipping information collaboration.

Carrier Name:	<input type="text"/>	<a href="#">Manage Carrier</a> Preferred Carriers Default Carriers Airborne Express DHL <b>1</b> FedEx UPS US Postal Service Other
Service Level:	<input type="text"/>	

▼ DELIVERY AND TRANSPORT INFORMATION		Collected By Customer
		Delivery Condition
		Despatch Condition
		Transport Condition
		Incoterms
		Ex Works
		Free Carrier

Delivery Terms:	<input type="text" value="Delivered at Terminal"/>
Delivery Terms Description:	<input type="text"/>
Transport Terms Description:	<input type="text"/>

# Create Ship Notice Details

1. **Scroll down** to view line item information and update the quantity shipped for each line item.
2. **Click Next** to proceed to review your Ship Notice.

20150415\_PO2

2

GOODS\_02

Pro Mechanical Pencil Black Barrel, 0.5mm Line Width (package 12 each)

Shipment Status

Total Item Due Quantity: 10 BX

Confirmation Status

Total Confirmed Quantity: 0 BX

Total Backordered Quantity: 0 BX

Line	Ship Qty
1	<input type="text" value="10"/>

Add Ship Notice Line

20150415\_PO2

2

GOODS\_02

Pro Mechanical Pencil Black Barrel, 0.5mm Line Width (package 12 each)

10

BX

18 Nov 2015

25.00 EUR

250.00 EUR

Remove

Shipment Status

Total Item Due Quantity: 10 BX

Confirmation Status

Total Confirmed Quantity: 0 BX

Total Backordered Quantity: 0 BX

Line	Ship Qty	Batch ID	Production Date	Expiry Date	
1	<input type="text" value="10"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Add Details

Add Ship Notice Line

Add Order Line Item

2

Next

Exit

# Submit Ship Notice

1. **After reviewing** your Ship Notice, click Submit to send Ship Notice to Walgreens Boots Alliance. Ship Notices provide improved communications to help avoid unnecessary calls to order support department.
2. **After submitting** your Ship Notice, the Order Status will be updated to Shipped. Submitted Ship Notices can be viewed from Outbox or by clicking the link under the Related Documents from the PO View.
3. **Click Done** to return to the Home page.

3 Done

2 Purchase Order  
(Shipped)  
20150415\_PO2  
Amount: 295.00 EUR

Routing Status: Acknowledged  
Related Documents: Ship\_TEST  
 312

# Create a Service Entry Sheet

## Locate a Service PO

1. **Locate** your Service PO within your Inbox.

• **Note:** Utilize the **Advanced Search Filters** at the top of your inbox to narrow your view to Service POs only by checking the **Search Only Service Purchase Orders** box and clicking **Search**.

2. **Select** the radio button next to the desired PO and click **Create Service Sheet** OR click the **Order Number Hyperlink** to view the Service PO.

The screenshot displays the Ariba Network user interface. At the top, the 'Ariba Network' logo is visible, along with navigation tabs: HOME, INBOX, OUTBOX, CATALOGS, ENABLEMENT TASKS, and REPORTS. A user profile for 'John Doe' and a 'Help Center' link are also present. Below the navigation bar, there are tabs for 'Orders and Releases', 'Time & Expense Sheets', 'Early Payments', 'Scheduled Payments', 'Remittances', 'Inquiries', 'Notifications', and 'More...'. The 'Orders and Releases' tab is active, showing a list of orders. A 'Search Filters' button is highlighted with a yellow circle and a '1' in a yellow circle. Below the list, a table shows one order: 'ServicePO1' with a status of 'New'. A radio button next to this order is highlighted with a yellow circle and a '2' in a yellow circle. Below the table, there are buttons for 'Create Order Confirmation', 'Create Ship Notice', 'Create Service Sheet', 'Create Invoice', 'Hide', and 'Resend Failed Orders'. The 'Create Service Sheet' button is highlighted with a yellow circle and a '2' in a yellow circle. Below the main interface, a 'Search Filters' panel is shown. It contains various filters: Customer (All Customers), Order Number (with a search icon), Buyer Location Code (with a search icon), Invoice Number (with a search icon), Show orders by (Creation Date selected), Date Range (Other selected), Start Date (22 Mar 2017), End Date (4 Apr 2017), Min. Amount (Minimum), Max. Amount (Maximum), Order Status (All), View (All except hidden orders), and checkboxes for 'Search only blanket purchase orders', 'Search only scheduling agreement releases or scheduling agreements', 'View all active', and 'Search only service purchase orders' (which is checked and highlighted with a yellow circle). At the bottom right of the search filters, there is a 'Number of Results' dropdown set to '100', a 'Search' button, and a 'Reset' button.



# Create a Service Entry Sheet

## Review Service PO

1. **After** reviewing your PO for accuracy, click **Create Service Sheet** at the top of bottom of your PO.

**Note:** Services will be indicated with the Service Icon next to the Line Type.

Purchase Order: ServicePO1 Done

1

☒ Create Order Confirmation ☒ Create Service Sheet ☐ Create Invoice [Hide](#) | [Print](#) | [Download PDF](#) | [Export cXML](#) | [Download CSV](#) | [Resend](#)

Order Detail Order History

From: **SMO Buyer**  
123 Fake Street  
Pittsburgh, PA 15222  
United States

To: **SMO Supplier 1**  
21 Jump Street  
Cleveland, OH 44114  
United States  
Phone:  
Fax:  
Email: [m.bohart@sap.com](mailto:m.bohart@sap.com)

Purchase Order  
(New)  
**ServicePO1**  
Amount: \$20,000.00 USD

Payment Terms ⓘ  
0.000% 45


Contract #  
4610029650

Routing Status: Sent


Ship Address  
SMO Buyer  
123 Fake Street  
Pittsburgh, PA 15222  
United States

### Line Items

Show Item Details

Line #	Part # / Description	Type	Qty (Unit)	Need By	Price	Subtotal	
1		 Service	1.0 (DAY)	9 Apr 2017	\$20,000.00 USD	\$20,000.00 USD	<a href="#">Details</a>
Test services-Item 1							

Order submitted on: Friday 7 Apr 2017 8:00 AM GMT-04:00  
Received by Ariba Network on: Friday 7 Apr 2017 1:21 PM GMT-04:00  
This Purchase Order was sent by SMO Buyer AN01025123159 and delivered by Ariba Network.

 Service Sheet Required.

Sub-total: \$20,000.00 USD

1

☒ Create Order Confirmation ☒ Create Service Sheet ☐ Create Invoice [Hide](#) | [Print](#) | [Download PDF](#) | [Export cXML](#) | [Download CSV](#) | [Resend](#)

Done

# Create a Service Entry Sheet

## Header Information

1. **Complete** any required fields that have an asterisk (\*).
2. **Enter** additional fields as requested by your customer, including Contractor Information, Approver, etc.

Create Service Sheet

UpdateSaveExitNext

▼ Service Sheet Header

\* Indicates required field

Add to Header ▼

Summary

1

Purchase Order: ServiceP01

Subtotal: \$0.00 USD

Service Sheet #: \*

Service Start Date:

Service Sheet Date: \* 7 Apr 2017

Service End Date:

Additional Fields

2

Supplier Reference:

To: SMO Buyer

From: SMO Supplier 1

123 Fake Street

21 Jump Street

Cleveland, OH 44114

Pittsburgh, PA 15222

United States

United States

Field Contractor:

Field Engineer:

Name:

Name:

Email:

Email:

Phone: USA 1 ▼

Phone: USA 1 ▼

Approver:

Name: \*

Email: \*

Phone: USA 1 ▼

Add Comments

# Create a Service Entry Sheet

## Line Item Section

3. **Update** quantities of line items.
4. **Enter** Service Start and End Dates if available, as well as any additional comments as needed.
5. **Click** Next to proceed to review screen.

### Service Entry Sheet Lines

Line #	Part # / Description	Contract #
▼ 1	Not Available TESTINGSERVICECHG	<div>3</div> <div>Add ▼</div>

Include	Part # / Description	Type	Qty / Unit	Price	Subtotal
<input type="checkbox"/>	<div>000000000003015848</div> <div>MAT CONSTR MATERIAL IT005 K</div>	Service ▼	<div>1,000</div> KGM	\$2.57 USD	\$2,570.00 USD <div>Delete</div>

SERVICE PERIOD

4

Start Date:

End Date:

PRICING DETAILS

Price Unit: KGMPrice Unit Quantity: 1

Unit Conversion: 1Description:

COMMENTS

Add Comments:

↳

Add Pricing Details

Turn on Error Dump ⓘ

Hide/Show XML

Update

Save

Exit

5Next

# Submit a Service Entry Sheet

6. From the Review Screen, check your Service Sheet for accuracy. If there are errors, click **Previous** to return to the Create Service Sheet screen. To submit to your customer, click the **Submit** Button.

Create Service Sheet

Previous

Save

Submit

Exit

Confirm and submit this document.

Service Sheet

TestServiceSES

Date: 10 Apr 2017

Purchase Order: ServicePOExample

Subtotal: \$2,570.00 USD

Subtotal: \$2,570.00 USD

From

**SMO Supplier 1**

21 Jump Street

Cleveland, OH 44114

United States

Phone:

Fax:

To

**SMO Buyer**

123 Fake Street

Pittsburgh, PA 15222

United States

Service Entry Sheet Lines

Show Item Details

Line #	Type	Service # / Description	Contract #	Qty (Unit)	Unit Price	Subtotal	
▼ 1		Not Available TESTINGSERVICECHG					
1	Service	000000000003015848 MAT CONSTR MATERIAL IT005 KG		1000 (KGM)	\$2.57 USD	\$2,570.00 USD	<a href="#">Details</a>

Service Entry Summary

6 Subtotal: \$2,570.00 USD

Previous

Save

Submit

Exit

# Check Service Sheet Status

1. Click **Outbox** and select **Service Sheets** Tab.
2. **Routing** and **Approval Status** will be visible on each line.
3. If a **Service Sheet is rejected or failed**, view the reason by opening the Service Sheet and clicking the **History** Tab.

The screenshot shows the Ariba Network interface. The top navigation bar includes 'HOME', 'INBOX', 'OUTBOX' (highlighted with a yellow circle 1), 'CATALOGS', and 'REPORTS'. Below this, the 'Service Sheets' tab is selected (also highlighted with a yellow circle 1). The main area displays a table of service sheets. The first row is highlighted with a yellow circle 2 and shows a 'Failed' routing status. The second row shows a 'Sent' status. A yellow circle 3 points to the 'Rejected' status in the second row. Below the table, there are buttons for 'Create Invoice' and 'Edit'. A detailed view of a 'Service Sheet' is shown below the table, with a yellow arrow pointing from the 'Rejected' status in the table to the 'History' tab in the detailed view. The detailed view shows the 'Service Sheet' details, including the 'Rejected' status, the service sheet number '4511207465-SES3', the date '7 Mar 2017', the purchase order '4511207465', and the subtotal '£15.00 GBP'.

**Service Sheets**

Search Filters

Service Sheets (2)

Service Sheet #	Customer	Related PO	Date	Amount	Routing Status	Status
ServiceSheet123	Ariba Ready Test	ServicePOExample	1 Mar 2017	\$128.50 USD	Failed	Rejected
12345	Ariba Ready Test	4700372768	28 Feb 2017	\$128.50 USD	Sent	Sent

Create Invoice Edit

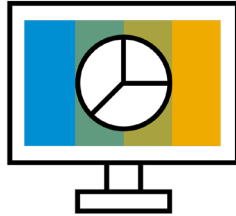
**Service Sheet:**

Create Invoice Print Export cXML

Detail History

**Service Sheet**  
**(Rejected)**  
4511207465-SES3  
Date: 7 Mar 2017  
Purchase Order: 4511207465  
Subtotal: £15.00 GBP

# Section 5: Invoice Methods



## Invoice Information

[Customer Specifications](#)

[Invoice Rules](#)



## Invoice Methods

[PO Flip](#)

[Blanket Purchase Order Invoices](#)

[Contract Invoices](#)

[Invoice via CSV Upload](#)

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[Credit Memo](#)

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## Invoice Management

[Search for Invoice](#)

[Check Invoice Status](#)

[Invoice History](#)

[Modifying Invoices](#)

[Invoice Reports](#)

[Invoice Archival](#)

# Walgreens Boots Alliance Invoicing Requirements

## General:

1. Supplier Remittance IDs are required.
2. Non-PO Invoicing in Ariba is not in scope with Walgreens at this time.
3. Vendors should invoice once goods/ services have been rendered.
4. Payments will be made according to the payment terms and payment methods agreed to with Walgreens. Vendors cannot change these at the invoice level within Ariba.
5. Invoice Status Awareness: Vendors are expected to frequently check the status of invoices submitted through the Ariba Network. Any rejected invoices should be actioned in a timely manner to prevent delays in payment.

## Invoice Formatting:

1. Invoice numbers must be unique and cannot exceed 16 characters. Numbers can only be reused if the prior invoices has a status of : failed, cancelled or rejected. Walgreens recommends avoiding special characters, however, the following are permitted if needed (“-”; “\_”; “!” and “#”)
2. Taxes must be entered at the line item level. If shipping to a location in which shipping charges are taxable, shipping and the corresponding tax should be assigned at the line item level.
3. Credit Memos must be created at a line item level, not a header level and require the “Reason” field be populated.
4. No Special Handling: Vendors should not charge “special handling.” Any freight related charges, if agreed to by Walgreens should be entered as “Shipping Charges” only.
5. During invoice creation, supplier cannot change any of the following to a value that is different than what was on the PO (quantity exceeding PO, currency, unit price, unit of measure, item part number, add additional line items, payment terms, sold to address, ship to address). Vendors can however, partially ship/ invoice orders if needed.

# Walgreens Boots Alliance Invoicing Requirements

## Payment Status and Invoice Exception Management:

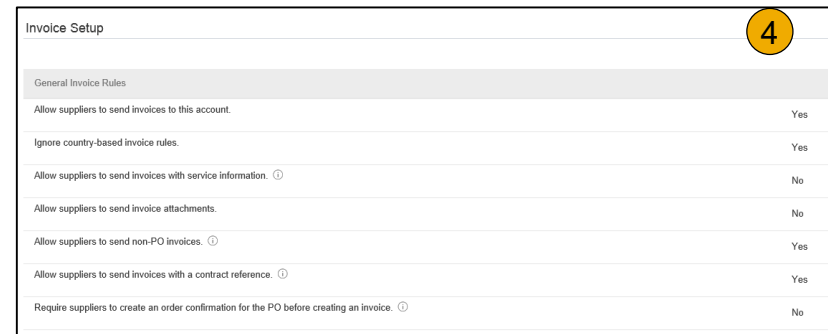
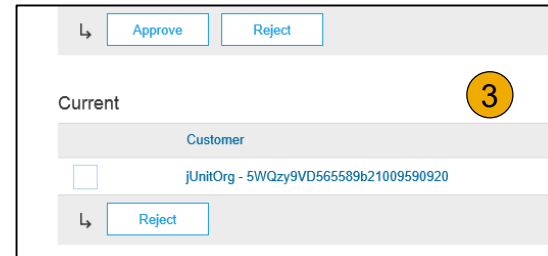
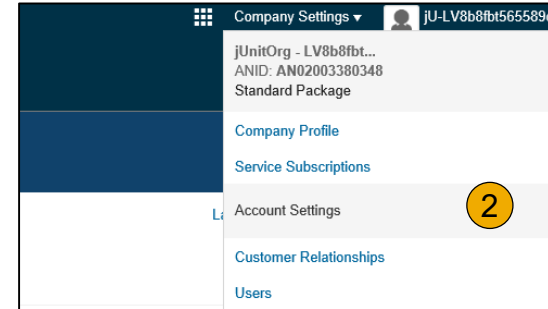
1. The Ariba Network provides up-to-date information on invoice payment status, including detail such as check number, payment date and remittance advices. Vendors are expected to use the self-service information on the Ariba Network prior to contacting Walgreens regarding payment status.
2. Invoices will not pay until a “3 way match” reconciliation occurs between the invoice, purchase order and goods receipt/ confirmation. Invoices that do not achieve this match will remain in Ariba until resolved (either through action on the Walgreens side or through a credit memo issued by the vendor), cancelled and/or rejected.
3. If an invoice is visible through the Ariba Network, but in a “reconciling” status, the vendor should first contact the individual reference on the purchase order for assistance resolving the issue.
4. If a vendor provides goods/ services to Walgreens through multiple systems and processes outside of Ariba (for example Replenishment PO's received from Distribution Centers or StoreCare+) they should utilize the 3S (Supplier Self Service) reporting available through Walgreens' supplier portal “Suppliernet” to monitor the status of all invoices. To use this reporting tool, vendors must first register on Suppliernet. To register, follow the directions available on the Suppliernet log in screen.  
(<http://suppliernet.walgreens.com/SupplierNet/login.htm>)



# Review Walgreens Boots Alliance Invoice Rules

These rules determine what you can enter when you create invoices.

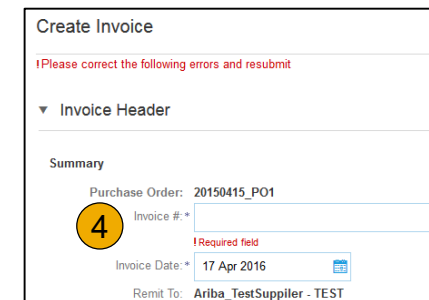
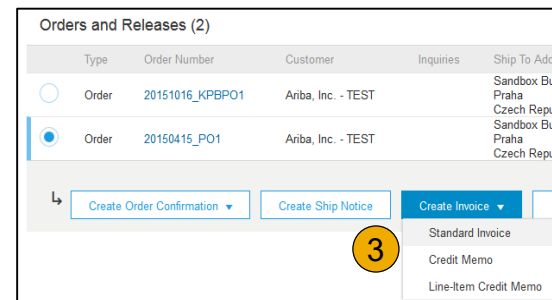
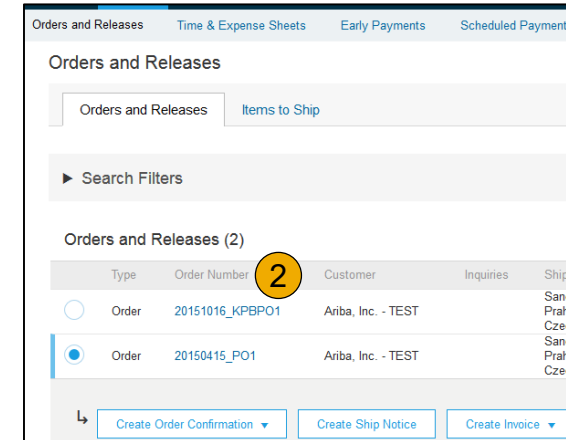
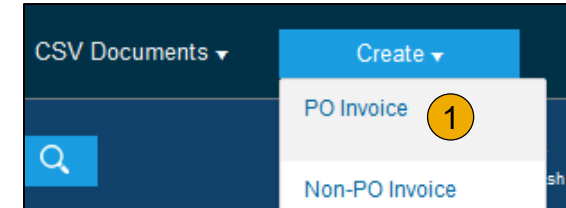
1. Login to your Ariba Network account via [supplier.ariba.com](https://supplier.ariba.com)
2. Select the Company Settings dropdown menu and under Account Settings, click Customer Relationships.
3. A list of your Customers is displayed. Click the name of your customer (Walgreens Boots Alliance).
4. Scroll down to the Invoice Setup section and view the General Invoice Rules.
5. If Walgreens Boots Alliance enabled Country-Based Invoice Rules then you will be able to choose your Country in Originating Country of Invoice from the drop down menu.
6. Click Done when finished.



# Invoice via PO Flip

To create a PO-Flip invoice (or an invoice derived from a PO that you received via Ariba Network):

1. From the home screen within your Ariba Network account, select the **Create** dropdown menu and select **PO Invoice**.
2. For PO Invoice select a **PO number**.
3. Click on the **Create Invoice** button and then choose **Standard Invoice**.
4. Invoice is automatically pre-populated with the PO data. **Complete all fields marked with an asterisk and add tax as applicable.** Review your invoice for accuracy on the **Review** page. If no changes are needed, click **Submit** to send the invoice to Walgreens Boots Alliance.



# Invoice via PO Flip Header

Invoice is automatically pre-populated with the PO data. Complete all fields marked with an asterisk and add tax as applicable.

1. **Enter an Invoice #** which is your unique number for invoice identification. The Invoice Date will auto-populate.
2. **Select Remit-To** address from the drop down box if you have entered more than one.
3. **Tax and Shipping can be entered** at either the Header or Line level by selecting the appropriate radio button.
4. **You can also add some additional information** to the Header of the invoice such as: Special Handling, Payment Term, Comment, Attachment, Shipping Documents.
5. **Scroll** down to the Line items section to select the line items being invoiced.

**Note:** Attachment file size should not exceed 40MB.

▼ Invoice Header

**Summary**

Purchase Order: 1084497223

Invoice #:\* INV\_1084497223 1

Invoice Date:\* 15 Apr 2016 2

Remit To DEFAULT VALUE ▾

**Tax** 3

☒ Header level tax ⓘ ☐ Line level tax ⓘ

**Shipping** 3

☒ Header level shipping ⓘ ☐ Line level shipping ⓘ

\* Indicates required field Add to Header ▾

Tax 4

Shipping Cost

Shipping Tax

Shipping Documents

Special Handling

Special Handling Tax

Allowance

Charge

Additional Reference Documents and Dates

Comment

Attachment

# Invoice via PO Flip

## Line Items

Line Items section shows the line items from the Purchase Order.

1. **Review or update Quantity** for each line item you are invoicing.
2. **If you wish** to exclude a line item from the invoice, click on the line item's green slider. You can also exclude the line item by clicking the check box to the left and clicking 'Delete'.

**Note:** You can generate another invoice later to bill for the excluded item.

3. **Select** the line item to which tax is to be applied using the Line Item # checkbox.
4. To apply the same tax to multiple line items, select those line items to be taxed at the desired rate.
5. To configure additional Tax Options within the Tax Category tool, use the **Configure Tax Menu** option.

Quantity	Unit	Unit Price
10	BX	25.00 EUR

No.	Include	Type	Part #
<input type="checkbox"/>	<input checked="" type="checkbox"/>	MATERIAL	GOODS_02

**Pricing Details**

Price Unit: \* BX

Unit Conversion: \* 1

Line Item Actions ▼ Delete

No.	Include	Type	Part #
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	MATERIAL	GOODS_02

**Tax**

Category: \* VAT

Location:

Description:

Regime:

Date Of Pre-Payment:

Law Reference:

Line Item Actions ▼ Delete Add

Standard Tax Selections

- Sales
- VAT
- OST
- HST
- PST
- QST
- Usage
- Withholding Tax
- Other Tax
- Configure Tax Menu

Add to Included Lines

# Invoice via PO Flip

## Additional Tax Options & Line Item Shipping

To configure additional tax options click Configure Tax Menu under the Tax Category drop down. Create new tax categories and as needed.

1. **Select** the **Line Item** to apply different tax rates to each line item.
2. **Click Line Item Actions > Add > Tax.**  
Upon **refresh**, the Tax fields will display for each selected line item.
3. **Click** Remove to remove a tax line item, if not necessary.
4. **Select** Category within each line item, then either populate the rate (%) or tax amount and click update.
5. **Enter** shipping cost to the applicable line items if line level shipping has been selected.

1

2

3 Remove

4

5

# Invoice via PO Flip

## Detail Line Items

6. **Additional information** can be viewed at the Line Item Level by editing a Line Item.

The screenshot displays the SAP PO Flip interface for creating an invoice. It is divided into three main sections: a top-left action menu, a top-right 'Line Items' table, and a large 'Create Invoice' form.

**Top-Left Action Menu:** A yellow circle with the number '6' highlights the 'Line Item Actions' dropdown menu. The menu options are 'Edit', 'Add', and 'Shipping Documents'. There are also 'Delete' and 'Add' buttons at the top of the menu.

**Top-Right Line Items Table:** The table header is 'Line Items' with a status '2 Line Items, 2 Included, 0 Previously Invoiced'. A yellow circle with the number '6' highlights the first line item. The table has columns: No., Include, Type, Part #, Description, Customer Part #, Quantity, Unit, Unit Price, and Subtotal. The first line item is: No. 1, Include (checked), Type MATERIAL, Part # GOODS\_01, Description Copy Paper White, A3, 80gsm (ream 500 sheets), Customer Part #, Quantity 5, Unit EA, Unit Price 0.50 EUR, Subtotal 2.50 EUR.

**Create Invoice Form:** The form has a 'Done' button and a 'Cancel' button at the top right. It is divided into several sections:

- Invoice Item:** Contains fields for Quantity (\* 5), Unit EA, Unit Price (\* 1.00 EUR), and Subtotal 5.00 EUR. The Part # is GOODS\_01. A 'Line Item Actions' button is on the right.
- Description:** Contains the description 'Copy Paper White, A3, 80gsm (ream 500 sheets)'.
- Pricing Details:** Contains fields for Price Unit (\* PCE), Price Unit Quantity (\* 2), Unit Conversion (\* 1), and a description 'This field specifies that 1 Box is equivalent to 2 reams'.
- Shipping:** Contains fields for Ship From (Ariba\_TestSupplier - TEST, Praha 5, Czech Republic) and Ship To (Sandbox Buyer - Test, Praha, Czech Republic). There is also a 'View/Edit Addresses' link.

# Invoice via PO Flip

## Line Item Comments

1. To add comments at the line items select **Line Items**, then click at Line Item **Actions >Add >Comments**.
2. Upon refresh or **Update**, the Comments field will display. Enter applicable Comments in this field.
3. Click Next.

The screenshot displays the SAP PO Flip interface. At the top, there is a header bar with 'Line Item Actions', 'Delete', and 'Add' buttons. A dropdown menu is open under 'Line Item Actions', showing options: Edit, Add, Shipping Documents, Special Handling, Pricing Details, Discount, Allowance, Charge, Comments (1), and Attachment. The 'Comments' option is highlighted with a yellow circle containing the number 1. To the right of the dropdown, there are buttons for 'Update', 'Save', 'Exit', and 'Next' (3). Below this, the 'Comments' field (2) is visible, consisting of a text input area and a 'Remove' button. The field is labeled 'Comments' and has a yellow circle with the number 2 next to it.

# Invoice via PO Flip

## Review, Save, or Submit to Customer

1. **Review** your invoice for accuracy from the Review page. Scroll down the page to view all line item details and invoice totals.
2. If no changes are needed, click **Submit** to send the invoice to Walgreens Boots Alliance.
3. If changes are needed, click **Previous** to return to previous screens and make corrections before submitting.
4. Alternatively, **Save** your invoice at anytime during invoice creation to work on it later.
5. You may resume working on the invoice by selecting it from **Outbox>Drafts** on your Home page.
6. You can keep draft invoices for up to 7 days.

Create Invoice

Update Save Exit Next

Create Invoice

! Please correct the following errors and resubmit

▼ Invoice Header

Summary

Purchase Order: PO80001005

Invoice #:

! Required field

Invoice\* Date: 22 Apr 2016

Remit To: 333 MAIN ST

Bank Account: Bill To:

Ariba Network

HOME INBOX OUTBOX CATALOGS ENABLEMENT TASKS REPORTS

Invoices Order Confirmations Ship Notices Drafts

Drafts

**Note:** In the event of errors, there will be a notification in red where information must be corrected



# Invoice Against a Blanket Purchase Order

## Locate Your BPO

To Create an Invoice from a Blanket Purchase Order (BPO):

1. **Locate** BPO in Inbox.
2. **Click Create Invoice** and Select **Standard Invoice**.

Ariba Network

HOME INBOX OUTBOX CATALOGS ENABLEMENT TASKS REPORTS

Orders and Releases Time & Expense Sheets Early Payments Scheduled Payments Remittances Inquiries Notifications More...

Orders and Releases

Orders and Releases Items to Ship

Search Filters

Orders and Releases (7)

Type	Order Number	Customer	Inquiries	Ship To Address	Amount	Date
<input checked="" type="radio"/>	Order	BPO9471245	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471244	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471243	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471242	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471241	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471240	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016
<input type="radio"/>	Order	BPO9471239	SMO Buyer	ACME Energy Transmission - Charlie Lake (FSJ) Warehouse Fort X, BC Canada	\$10,000.00 CAD	3 Nov 2016

Create Order Confirmation Create Ship Notice Create Invoice Hide Resend Failed Orders

Standard Invoice  
Credit Memo  
Line-Item Credit Memo

# Invoice Against a Blanket Purchase Order

## Header Level Information

- 3. Complete** Header Section information as needed, including all information marked **required** with an asterisk (\*).
- 4. Check** the box of the line item you plan on invoicing against.
- 5. Click Create** at the bottom and select the appropriate option; Goods or Services.

Invoice Header

Summary

Blanket Order: BPO9471245

Invoice #: INV12345

Invoice Date: 4 Nov 2016

Supplier Tax ID:

Remit To: SMO Supplier 1

Cleveland, OH  
United States

Bill To: West Energy (Acme Energy Company)

Toronto ONTARIO  
Canada

Subtotal: \$0.00 CAD

Total Tax: \$0.00 CAD

Total Gross Amount: \$0.00 CAD

Total Net Amount: \$0.00 CAD

Amount Due: \$0.00 CAD

Blanket PO Items

	Line	Quantity	UOM	Price	Part #	Auxiliary Part ID	Description	Subtotal
<input checked="" type="checkbox"/>	10	1.000	ACT	\$10,000.00 CAD	Not Available		FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$10,000.00 CAD
<input type="checkbox"/>	20	2.000	ACT	\$10,000.00 CAD	Not Available		FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$20,000.00 CAD

5

Create

Edit

Delete

Goods

Service

Update

Save

Exit

Next

# Invoice Against a Blanket Purchase Order

## Create a Line Item

6. **Update** required fields including the Quantity and/or Price fields to create the invoice line item. Click Create when done.

Create Invoice

Create

Cancel

Blanket PO Item

Line	Quantity	UOM	Price	Part #	Auxiliary Part ID	Description	Subtotal
10	1.000	ACT	\$10,000.00 CAD	Not Available		FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$10,000.00 CAD

Invoice Item

\* Indicates required field

Line Item Actions

6

Quantity: \*

1

Unit: ACT

Unit Price: \$10,000.00 CAD

Subtotal: \$10,000.00 CAD

Part #: Not Available

Description

FNML N5L1 km 50.8 CAP-UII37 O/S ENG#

Description:

Inspection Date:

Reference Date:

Accounting Reference

Reference ID:

Description:

Create

Cancel

# Invoice Against a Blanket Purchase Order

## Review Your Information

7. **Once** completed, your invoice line will appear as a sub-line (i.e. 1.1) showing the quantity being invoiced.
8. **Repeat** process as needed for each line.

Blanket PO Items							
Line	Quantity	UOM	Price	Part #	Auxiliary Part ID	Description	Subtotal
<input type="checkbox"/>	▼ 10	1.000	ACT	\$10,000.00 CAD	Not Available	FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$10,000.00 CAD
<input type="checkbox"/>	10.1	1	ACT	\$10,000.00 CAD	Not Available	FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$10,000.00 CAD
<input type="checkbox"/>	20	2.000	ACT	\$10,000.00 CAD	Not Available	FNML N5L1 km 50.8 CAP-UII37 O/S ENG#	\$20,000.00 CAD
<div>Create ▼ Edit Delete</div>							
<div>Update Save Exit Next</div>							

9. **Click Next** to continue.
10. **Review, Save or Submit** as Standard Invoice.

# Invoice Against a Contract

To create a Contract Invoice:

1. **From the home screen** within your Ariba Network account, **select** the **Create** dropdown menu and select **Contract Invoice**.
2. **Select** Walgreens Boots Alliance from the Customer dropdown list.
3. **Complete** invoice entry with all fields marked with asterisk (\*).

The image shows two overlapping screenshots from the Ariba Network interface. The top screenshot is a 'Create' dropdown menu with options: PO Invoice, Non-PO Invoice, Contract Invoice (marked with a yellow circle and the number 1), Service Entry Sheet, Credit Memo, Time & Expense Sheets, and Catalog. The bottom screenshot is a 'Create Contract Invoice: Select Customer' dialog box. It has a 'Next' button (marked with a yellow circle and the number 2) and a 'Cancel' button. The dialog box contains a search bar for 'Customer Name' and a list of customers, with 'Ariba Ready Test' selected (marked with a yellow circle and the number 3).

The image shows a screenshot of the 'Invoice Entry' form for invoice INV40547. The form is titled 'Invoice Entry' and has a 'Submit' button and an 'Exit' button. The form is divided into sections: 'Invoice Header' and 'Shipping - Entire Invoice'. The 'Invoice Header' section contains fields for 'Supplier Invoice #', 'Purchasing Unit', 'Supplier', 'Contract', 'Sold To Email', 'My Labels', 'Invoice Date', 'On Behalf Of', 'Supplier Contact', 'Remit To Address', and 'Payment Terms'. The 'Shipping - Entire Invoice' section contains fields for 'Ship From' and 'Ship To'. The 'Supplier Invoice #' field is marked with a yellow circle and the number 3. The 'Invoice Date' field is marked with an asterisk (\*). The 'On Behalf Of' field is marked with an asterisk (\*). The 'Supplier Contact' field is marked with an asterisk (\*). The 'Remit To Address' field is marked with an asterisk (\*). The 'Payment Terms' field is marked with an asterisk (\*). The 'Ship From' field is marked with an asterisk (\*). The 'Ship To' field is marked with an asterisk (\*).

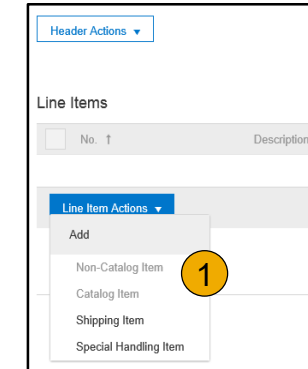
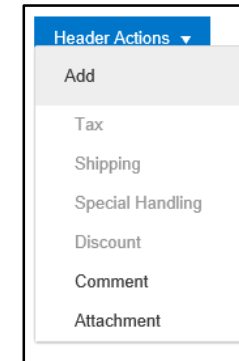
# Invoice Against a Contract

## Header and Line Level Options

There is an option to add Tax, Shipping, Special Handling, Discount, Comments and Attachments to Contract Invoices.

To add Line items to the Invoice:

1. **Choose** from Non-catalog or Catalog options.
2. **Enter** required fields marked with an asterisk (\*).
3. **Update** Total.
4. **Click** on Submit button to submit the invoice.



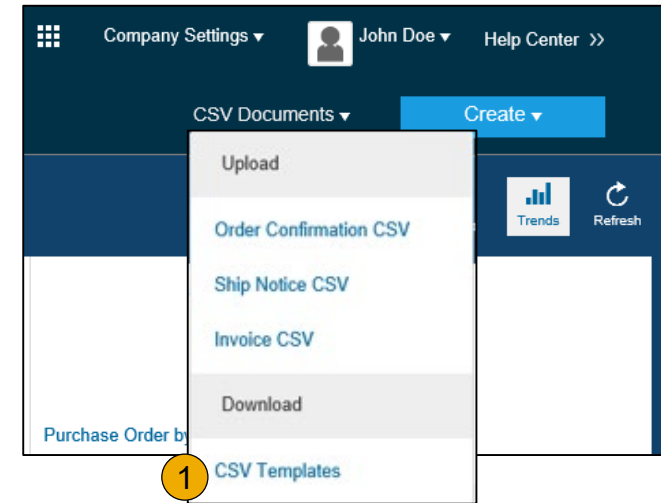
A screenshot of the 'Line Items' form. The form displays a table with columns: No., Description, Contract, Qty, Unit, and Price. The first row is highlighted with a yellow circle containing the number '2'. Below the table, there are fields for Reference Date, Commodity Code, Supplier Part Number, Supplier Auxiliary Part ID, Type, Purch Org, Line Item Text, Shipping - by Line Item, Ship From, Deliver To, and Plant. The 'Qty' field is highlighted with a yellow circle containing the number '2'.

A screenshot of the invoice summary and action buttons. The summary shows: Subtotal: \$2,570.00 USD, Total Tax: \$0.00 USD, Total Gross Amount: \$2,570.00 USD, Total Net Amount: \$2,570.00 USD, and Amount Due: \$2,570.00 USD. Below the summary are four buttons: Previous, Save, Submit, and Exit. A yellow circle with the number '3' is placed over the summary, and a yellow circle with the number '4' is placed over the Submit button.

# Invoice via CSV

## Download Template

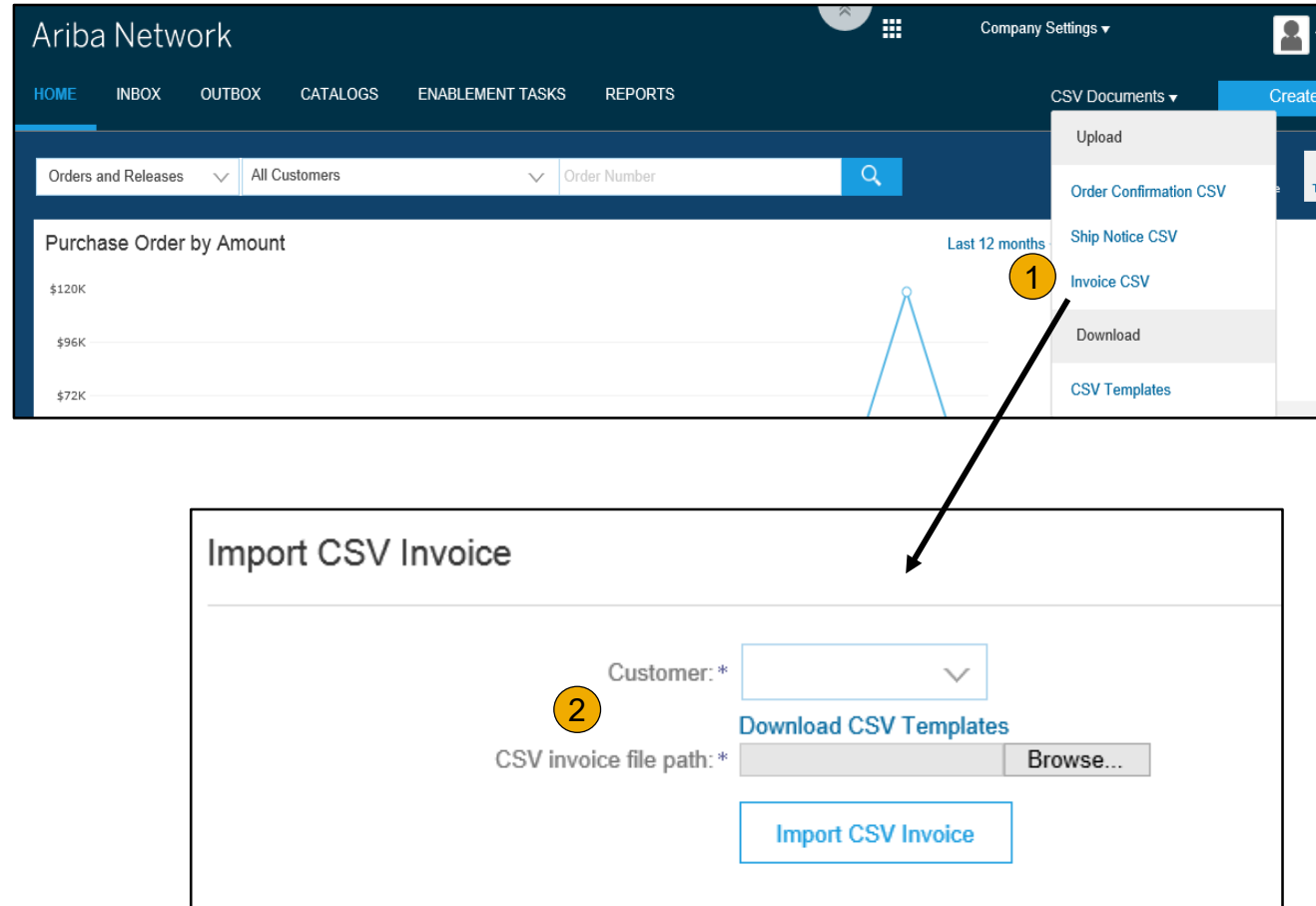
1. **Access** a customer's CSV file template, by going to **CSV Documents** and choosing **CSV Templates** under Download.
2. **Select** the correct template by finding Walgreens Boots Alliance on the drop down menu, checking the radio button for Invoice, and clicking Download.
3. **Populate** the template and upload it from Create> CSV Invoice > Browse > Import.
4. **CSV files** are processed by Ariba Network and forwarded to the customer in the form of cXML message.
5. **For more information**, please read the CSV Upload Guide available from the Supplier Information Portal.

A screenshot of the 'Download CSV Templates' form. At the top right is a 'Done' button. Below the title, there's a blue informational box. The form is divided into two sections: 'Custom Templates' and 'Standard Templates'. In the 'Custom Templates' section, there's a 'Customer' dropdown menu. Below it, there are two rows: 'Document' with a checked checkbox and 'Invoice' with a checked checkbox. A yellow circle with the number '2' is placed over the 'Invoice' checkbox. A 'Download' button is at the bottom of this section. The 'Standard Templates' section has three rows: 'Document 1', 'Order Confirmation', and 'Ship Notice', each with an unchecked checkbox. A 'Download' button is at the bottom of this section.

# Invoice via CSV

## Upload Completed CSV

1. **Populate** the template and upload it from **CSV Documents > Upload > Invoice CSV**.
2. **CSV files** are processed by Ariba Network and forwarded to the customer in the form of cXML message.
3. **For more information**, please read the CSV Upload Guide available from the Supplier Information Portal.





# Invoice from a Service Sheet

## Locate Approved Service Sheet

Ariba Network

Test Mode Company Settings

HOME INBOX **OUTBOX** CATALOGS REPORTS CSV Documents Create

Invoices Order Confirmations Ship Notices **Service Sheets** Drafts

Service Sheets

Search Filters

Service Sheets (2)

<input type="checkbox"/>	Service Sheet #	Customer	Related PO	Date	Amount	Routing Status	Status
<input type="checkbox"/>	ServiceSheet123	Ariba Ready Test	<a href="#">ServicePOExample</a>	1 Mar 2017	\$128.50 USD	Acknowledged	Approved
<input checked="" type="checkbox"/>	12345	Ariba Ready Test	<a href="#">4700372768</a>	28 Feb 2017	\$128.50 USD	Sent	Sent

Create Invoice Edit

1. Click **Outbox** and select **Service Sheets** Tab.
2. Select the checkbox next to the approved Service Sheet and click the **Create Invoice** button to open up the **Create Invoice** screen **OR** click the **Service Sheet #** to open the Service Sheet for review before invoicing.

**Note:** You will ONLY be able to create an invoice against an Approved Service Sheet.

# Invoice from a Service Sheet

## Invoice Header Information

Invoice information will automatically pre-populate from the Service Sheet.

1. **Complete** all fields marked with required with an asterisk (\*). Enter your Invoice Number. Invoice date will automatically populate.

Create Invoice

UpdateSaveExitNext

▼ Invoice Header

\* Indicates required field

Add to Header ▼

Summary

Purchase Order: ServicePO1

1 Invoice #: ServiceInvoice1

Invoice Date: 11 Apr 2017

Supplier Tax ID:

Remit To: SMO Supplier 1

Cleveland, OH  
United States

Bill To: SMO Buyer

Pittsburgh, PA  
United States

Subtotal: \$0.00 USD

Total Tax: \$0.00 USD

Total Gross Amount: \$0.00 USD

Total Net Amount: \$0.00 USD

Amount Due: \$0.00 USD

Tax

Shipping Cost

Shipping Documents

Special Handling

Discount

Additional Reference Documents and Dates

Comment

Attachment

**Note:** **Add to Header** button allows for shipping cost, shipping documents, amount details, special handling, and additional reference documents and dates. Comments and attachments may also be added at header.

# Invoice from a Service Sheet

## Header Level Detail

Header Level information can be entered after the screen refreshes. Complete each section as needed before proceeding to the Line Section.

The Additional Fields section includes optional fields such as reference numbers, service period dates, and Approver Email.

**Note:** Some fields at the Header Level might be required by your customer. Check for fields marked with an asterisk (\*), and enter information as required.

<b>Shipping</b>	
<input checked="" type="radio"/> Header level shipping ⓘ	<input type="radio"/> Line level shipping ⓘ
Ship From: <b>SMO Supplier 1</b> Cleveland, OH United States	Ship To: <b>SMO Buyer</b> Pittsburgh, PA United States <a href="#">View/Edit Addresses</a>
Deliver To:	
<b>Payment Term</b>	
Discount or Penalty Term(days): ⓘ 45	Percentage(%):* 0.000 <a href="#">Add Discount/Penalty Term</a>
<b>Additional Fields</b>	
<input type="checkbox"/> Information Only. No action is required from the customer.	
Supplier Account ID #:	Service Start Date: ⓘ
Customer Reference:	Service End Date: ⓘ
Supplier Reference:	
Payment Note:	
Supplier: <b>SMO Supplier 1</b> Cleveland, OH United States	Customer: <b>SMO Buyer</b> Pittsburgh, PA United States <a href="#">View/Edit Addresses</a>
	Email: ⓘ <a href="#">View/Edit Addresses</a>
Bill From: <b>SMO Supplier 1</b> Cleveland, OH United States	
<b>Field Contractor</b>	<b>Field Engineer</b>
Name: ⓘ	Name: ⓘ
Email: ⓘ	Email: ⓘ
Phone: USA 1 ⓘ ⓘ ⓘ ⓘ	Phone: USA 1 ⓘ ⓘ ⓘ ⓘ
	<b>Approver</b>
	Name:* ⓘ
	Email:* ⓘ
	Phone: USA 1 ⓘ ⓘ ⓘ ⓘ

# Invoice from a Service Sheet

## Line Item Details

Invoice information will automatically pre-populate from the Service Sheet.

1. **Add** line level information, including comments and attachments, by selecting the line and clicking the **Line Item Actions** button. The screen will automatically refresh and you will be able to fill in the detail.
2. **Update** each line item as needed until all items are complete.
3. **Click Next** to proceed to review screen.
4. **From** the Review Screen, check your Invoice for accuracy. If there are errors, click **Previous** to return to the Create Invoice screen and make corrections. To submit to your customer after corrected, click the **Submit** Button.

Line Items 1 Line Items, 1 Included, 0 Previously Fully Invoiced

Insert Line Item Options ☐ Tax Category:  ☐ Discount Add to Included Lines

<input type="checkbox"/>	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal	
<input type="checkbox"/>	1			Not Available	TESTINGSERVICECHG						<span>Add/Update</span>
<input type="checkbox"/>	100010	<input checked="" type="checkbox"/>	SERVICE	000000000003015848	MAT CONSTR MATERIAL IT005 KG		1,000	KGM	\$2.57 USD	\$2,570.00 USD	

Pricing Details Price Unit: KGM Unit Conversion: 1 Price Unit Quantity: 1 Description:

Additional Fields classificationCode:  accountingCode:  purchaseDescription:  transactionCategoryOrType:  unitsShippedUOM:

Line Item Actions Delete Reset Tax from PO Add

Edit Add Tax Shipping Documents Special Handling Pricing Details Discount Comments Attachment

Update Save Exit Next

Subtotal: \$2,570.00 USD  
Total Tax: \$0.00 USD  
Total Gross Amount: \$2,570.00 USD  
Total Net Amount: \$2,570.00 USD  
Amount Due: \$2,570.00 USD

Previous Save Submit Exit

# Create a Credit Memo

## Header Level

To create a credit memo against an entire invoice:

1. **Select** the **INBOX** tab.
2. **Select** the PO to be credited by clicking the radio button on the PO.
3. **Click** on **Create Invoice** and choose **Credit Memo** OR select **Credit Memo** from the **Actions** dropdown menu.
4. **Complete** information in the form of Credit Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisks are filled in.
  - **NOTE:** Suppliers are **REQUIRED** to provide a reason for every Credit Memo
5. **Click Next.**
6. **Review** Credit Memo.
7. **Click Submit.**

The screenshot illustrates the Ariba work interface for creating a credit memo. The top navigation bar includes 'HOME', 'INBOX', 'OUTBOX', 'CATALOGS', 'ENABLEMENT TASKS', and 'REPORTS'. The 'INBOX' tab is selected, and the 'Orders and Releases' section is active. A table lists 'Orders and Releases (1)' with columns for Type, Order Number, Customer, Inquiries, Ship To Address, Amount, Date, Order Status, Settlement, Amount Invoiced, Revision, and Actions. The first row shows an 'Order' for 'ServicePO1' with a customer 'SMO Buyer' and a status of 'New'. Below the table, a 'Create Invoice' button is highlighted, and a dropdown menu is open, showing 'Credit Memo' as the selected option. The 'Create Credit Memo' form is displayed, with fields for 'Header Information' (Invoice #, Invoice Date, Supplier Account ID, Original PO #, Customer Reference, Supplier Reference) and 'Adjustment' (Adjustment in Subtotal, Adjustment in Tax, Adjustment in Special Handling, Adjustment in Shipping). The 'Adjustment in Subtotal' field is marked with a negative sign. The 'Attachments' section at the bottom indicates a 10MB limit. A summary box on the right shows the 'Subtotal: \$-5.00 USD', 'Total Tax: \$0.00 USD', 'Total Gross Amount: \$-5.00 USD', 'Total Net Amount: \$-5.00 USD', and 'Amount Due: \$-5.00 USD'. The 'Submit' button is highlighted.

**1** work

Company Settings John Doe Help Center

HOME INBOX OUTBOX CATALOGS ENABLEMENT TASKS REPORTS CSV Documents Create

Orders and Releases Time & Expense Sheets Early Payments Scheduled Payments Remittances Inquiries Notifications More...

Orders and Releases

Orders and Releases

Items to Ship

Search Filters

Orders and Releases (1)

Type	Order Number	Customer	Inquiries	Ship To Address	Amount	Date	Order Status	Settlement	Amount Invoiced	Revision	Actions
Order	ServicePO1	SMO Buyer		SMO Buyer Pittsburgh, PA United States	\$20,000.00 USD	7 Apr 2017	New	Invoice	\$0.00 USD	Original	Actions

Create Order Confirmation Create Ship Notice Create Service Sheet Create Invoice Hide Resend Failed Orders

Confirm Entire Order  
Update Line Items  
Reject Entire Order  
Ship Notice  
Service Entry Sheet  
Standard Invoice  
Credit Memo  
Line Item Credit Memo  
Hide

Create Credit Memo

Header Information

Invoice # \*  
Invoice Date: 11 Apr 2017  
Supplier Account ID #

Information Only. No action is required from the customer. \* Indicates required field  
Original PO #: ServicePO1  
Customer Reference:  
Supplier Reference:

Adjustment

Adjustment in Subtotal: (Amount must be negative.)  
Adjustment in Tax: (Amount must be negative.)  
Adjustment in Special Handling: (Amount must be negative.)  
Adjustment in Shipping: (Amount must be negative.)

Attachments

The total size of all attachments cannot exceed 10MB  
Browse Add Attachment

Subtotal: \$-5.00 USD  
Total Tax: \$0.00 USD  
Total Gross Amount: \$-5.00 USD  
Total Net Amount: \$-5.00 USD  
Amount Due: \$-5.00 USD

Previous Submit Exit

# Create a Credit Memo

## Line Level Detail

To create a line level credit memo against an invoice:

1. **Select** the **OUTBOX** tab.
2. **Select** your previously created invoice.
3. **Click** the button on the Invoice screen for **Create Line-Item Credit Memo**.
4. **Complete** information in the form of Credit Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisks (\*) are filled in.
  - **NOTE:** Suppliers are **REQUIRED** to provide a reason for every Credit Memo
5. **Click Next.**
6. **Review** Credit Memo.
7. **Click Submit.**

**Ariba Network** (1) Test Mode

HOME INBOX **OUTBOX** CATALOGS REPORTS

Invoices Order Confirmations Ship Notices Drafts

**Invoices**

► Search Filters

**Invoices (1)**

Invoice #	Customer	Reference	Submit Method	Origin	Source Doc	Date
INV_20150415	Ariba, Inc. - TEST	20150415_PO1	Online	Supplier	Order	15 Apr 2016

Create Line-Item Credit Memo (3) Edit Copy Create Non-PO Invoice

**Line Items** (4) 4 Line Items, 4 Included, 0 Previously Fully Invoiced

Insert Line Item Options

Tax Category: Shipping Documents Special Handling Discount Add to Included Lines

No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
4	<input checked="" type="checkbox"/>	MATERIAL	JKL012	WIDGET 4		-1	EA	\$6.60 USD	\$-6.60 USD
5	<input checked="" type="checkbox"/>	MATERIAL	MNO345	WIDGET 5		-3	EA	\$5.16 USD	\$-15.48 USD
6	<input checked="" type="checkbox"/>	MATERIAL	PQR678	WIDGET 6		-1	EA	\$5.40 USD	\$-5.40 USD
7	<input checked="" type="checkbox"/>	MATERIAL	STU901	WIDGET 7		-1	EA	\$5.16 USD	\$-5.16 USD

Line Item Actions Delete

Turn on Error Dump Hide/Show XML

Update Exit (5) Next

**Summary (6)**

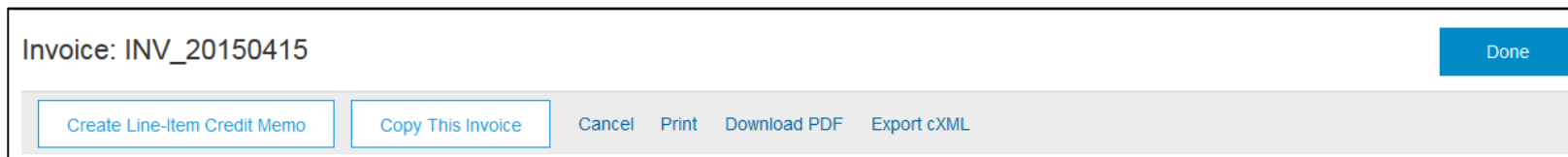
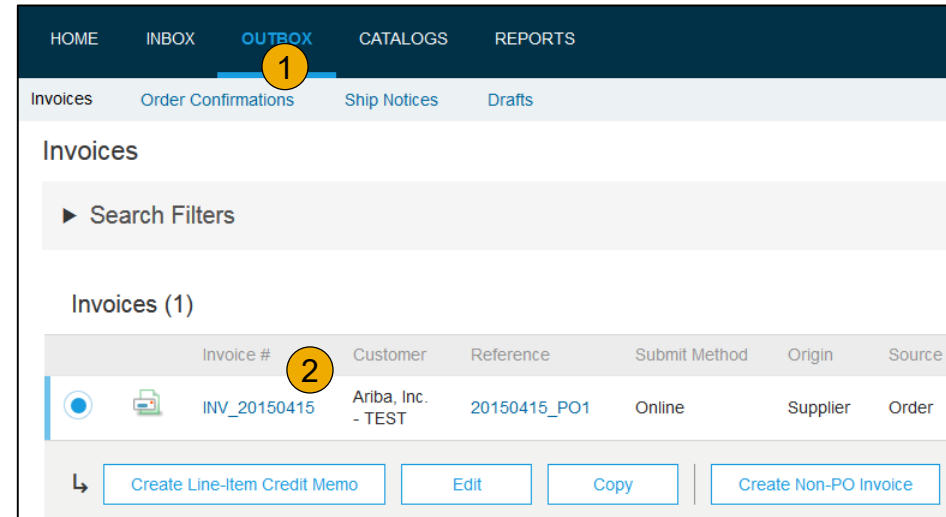
Subtotal: \$-32.64 USD  
Total Tax: \$-2.28 USD  
Total Shipping: \$-12.00 USD  
Total Gross Amount: \$-46.92 USD  
Total Net Amount: \$-46.92 USD  
Amount Due: \$-46.92 USD

Previous Submit (7) Exit

# Copy an Existing Invoice

To copy an existing invoice in order to create a new invoice:

1. **Select** the **OUTBOX** Tab.
2. **Either Select** the radio button for the invoice you want to copy, and click Copy. OR Open the invoice you want to copy.
3. **On the Detail** tab, click **Copy This Invoice**.
4. **Enter** an new invoice number.
5. **For VAT lines**, make sure the date of supply at the line level is correct.
6. **Edit** the other fields as necessary.
7. **Click Next**, review the invoice, and save or submit it.



# Search for Invoice

## (Quick & Refined)

### Quick Search:

1. **From the Home Tab**, Select Invoices in the Document type to search.
2. **Select** Walgreens Boots Alliance from Customer Drop down menu.
3. **Enter** Document # , if known. Select Date Range, up to 90 days for Invoices and Click Search.

**Refined Search:** Allows a refined search of Invoices within up to 90 last days.

4. **Search Filters** from Outbox (Invoices).
5. **Enter** the criteria to build the desired search filter.
6. **Click Search.**

This screenshot shows the top navigation bar of the SAP Ariba Network interface. The 'HOME' tab is selected. Below the navigation bar, there is a search bar with three numbered callouts: 1 points to the 'Invoices' dropdown menu, 2 points to the 'All Customers' dropdown menu, and 3 points to the search input field and the search button.

This screenshot shows the 'OUTBOX' tab selected in the navigation bar. Below the navigation bar, there is a section titled 'Invoices' with a 'Search Filters' button. A numbered callout 4 points to the 'Search Filters' button.

This screenshot shows the 'Invoices' search filters page. It contains various input fields for search criteria, including Customer, Invoice Number, Order Number, Date Range, Supplier Reference, Min. Amount, Max. Amount, External Invoice Number, and Status. There are also checkboxes for 'Show Only Invoices Submitted from the Customer's System' and 'Show only Invoices with Invoice Addendums'. A numbered callout 5 points to the 'Min. Amount' input field, and a numbered callout 6 points to the 'Show only Invoices with Invoice Addendums' checkbox. At the bottom, there is a 'Number of Results' dropdown set to 100, and 'Search' and 'Reset' buttons.



# Check Invoice Status

## Routing Status To Your Customer

### Check Status:

If you configured your Invoice Notifications as noted earlier in this presentation, you will receive emails regarding invoice status. You can also check invoice status from the **Outbox** by selecting the invoice link.

### Routing Status

Reflects the status of the transmission of the invoice to Walgreens Boots Alliance via the Ariba Network.

- **Obsoleted** – You canceled the invoice
- **Failed** – Invoice failed Walgreens Boots Alliance invoicing rules. Walgreens Boots Alliance will not receive this invoice
- **Queued** – Ariba Network received the invoice but has not processed it
- **Sent** – Ariba Network sent the invoice to a queue. The invoice is awaiting pickup by the customer
- **Acknowledged** – Walgreens Boots Alliance invoicing application has acknowledged the receipt of the invoice

# Check Invoice Status

## Review Invoice Status With Your Customer

### Invoice Status

Reflects the status of Walgreens Boots Alliance's action on the Invoice.

- **Sent** – The invoice is sent to the Walgreens Boots Alliance but they have not yet verified the invoice against purchase orders and receipts
- **Cancelled** – Walgreens Boots Alliance approved the invoice cancellation
- **Paid** – Walgreens Boots Alliance paid the invoice / in the process of issuing payment. Only if Walgreens Boots Alliance uses invoices to trigger payment.
- **Approved** – Walgreens Boots Alliance has verified the invoice against the purchase orders or contracts and receipts and approved it for payment
- **Rejected** – Walgreens Boots Alliance has rejected the invoice or the invoice failed validation by Ariba Network. If Walgreens Boots Alliance accepts the invoice or approves it for payment, invoice status updated to Sent (invoice accepted) or Approved (invoice approved for payment)
- **Failed** – Ariba Network experienced a problem routing the invoice

# Review Invoice History

## Check Status Comments

Access any invoice:

1. **Click** on the History tab to view status details and invoice history.
2. **History and status comments** for the invoice are displayed.
3. **Transaction history** can be used in problem determination for failed or rejected transactions.
4. **When you are done** reviewing the history, click Done.

Invoice: INV\_20150415

Create Line-Item Credit Memo Copy This Invoice Cancel Print Download PDF Export cXML

Detail Scheduled Payments History 1

Standard Invoice

Invoice: INV\_20150415 Done

Create Line-Item Credit Memo Copy This Invoice Cancel Download PDF Export cXML 4

Detail Scheduled Payments History

Invoice: INV\_20150415  
Invoice Status: Sent  
Received By Ariba Network On: 15 Apr 2016 2:47:55 PM GMT+02:00  
Submitted By: Klaus Püschel

To: Ariba, Inc. - TEST  
Routing Status: Sent

History 2

Status	Comments	Changed By	Date and Time	Stack Trace
	The invoice was successfully received.	Ariba_TestSupplier - TEST	15 Apr 2016 2:47:57 PM	
	This document has been digitally signed.	PropagationDispatcher-128491053	15 Apr 2016 2:48:01 PM	

# Modify an Existing Invoice

## Cancel, Edit, and Resubmit

1. Click the **Outbox** tab.
2. In the **Invoice #** column, click a link to view details of the invoice.
3. Click **Cancel**. The status of the invoice changes to **Canceled**.
4. Click the **Invoice #** for the failed, canceled, or rejected invoice that you want to resubmit and click **Edit**.
5. Click **Submit** on the Review page to send the invoice.

Ariba Network

Company Settings John Doe Help Center

HOME INBOX **OUTBOX** CATALOGS ENABLEMENT TASKS REPORTS CSV Documents Create

Invoices Order Confirmations Ship Notices Drafts

Invoices

Search Filters

Invoices (2)

Invoice #	Customer	Reference	Submit Method	Date	Amount	Routing Status	Invoice Status
XYZ123456	SMO Buyer	PO725498	Online	14 Oct 2015	\$46.92 USD	Sent	Sent
XYZ12345	SMO Buyer	Non-PO	Online	9 Sep 2015	\$369.35 USD	Sent	Sent

Create Line-Item Credit Memo Edit Copy Create Non-PO Invoice

Invoice: XYZ123456

Copy This Invoice Cancel Print Download PDF Export cXML

Detail Scheduled Payments History

Cancel Invoice?

Are you sure you want to cancel this invoice?

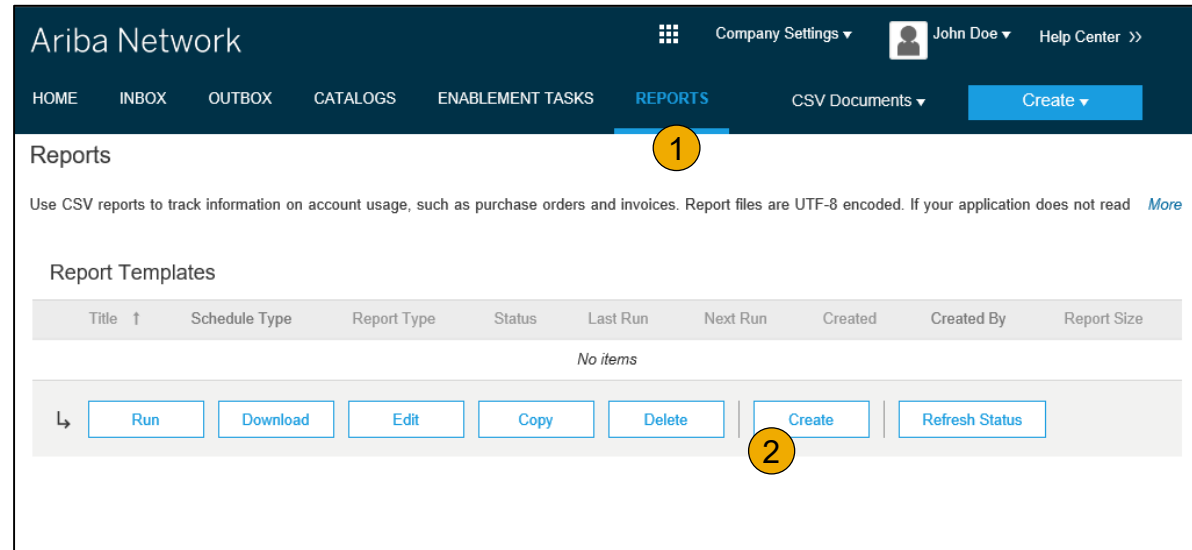
Yes No

# Download Invoice Reports

## Learn About Transacting

Reports help provide additional information and details on transactions on the Network in a comprehensive format.

1. Click the **Reports** tab from the menu at the top of the page.
2. Click **Create**.



- **Invoice reports** provide information on invoices you have sent to customers for tracking invoices over time or overall invoice volume for a period of time.
- **Failed Invoice reports** provide details on failed and rejected invoices. These reports are useful for troubleshooting invoices that fail to route correctly.
- Reports can be created by Administrator or User with appropriate permissions.
- **Bronze** (and higher) members may choose **Manual** or **Scheduled** report. Set scheduling information if Scheduled report is selected.

# Invoice Reports

3. Enter required information. Select an Invoice report type — Failed Invoice or Invoice.
4. Click Next.
5. Specify Customer and Created Date in Criteria.
6. Click Submit.
7. You can view and download the report in CSV format when its status is Processed.

**Note:** For more detailed instructions on generating reports, refer to the **Ariba Network Transactions Guide** found on the **HELP** page of your account.

Report

Enter a title and description for this report. Check the Time Zone and Language settings. You can set the Time Zone and [More](#)

1 Report Description

2 Criteria

3 Title: \*

Description:

Time zone: US/Michigan

Language: English

Report Type: \*

Select

Early Payment Detail

Failed Invoice

Failed Order

Invoice

Order Summary

Payment Transactions

Order

Remittance Advice Details

SCF Trade Details Reports

Book

Sheet

Next Exit

Report

Set the parameters for this report. To save your changes and put the report into the queue to be run, click Submit. To exit without saving changes or running this report, click Exit. [Less](#)

1 Report Description

2 Criteria

5 Customer: All Customers Select

Filter Invoice By: Date Invoice Created

Date Range: 21 Feb 2017 To 28 Feb 2017

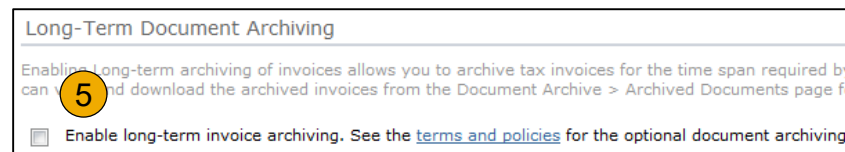
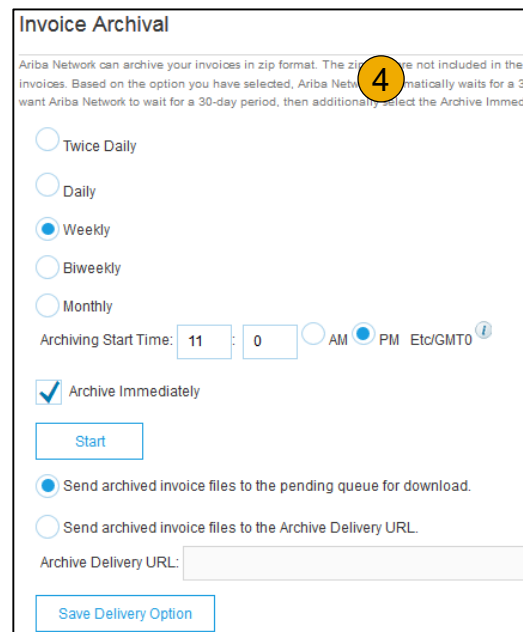
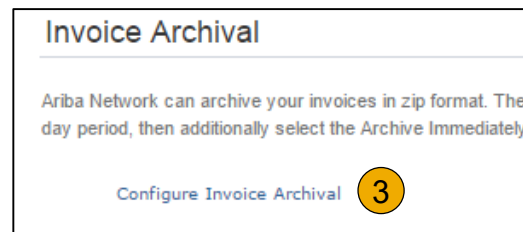
6 Submit

Previous Submit Exit

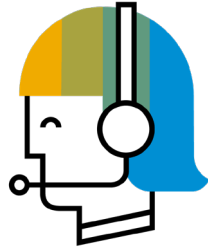
# Invoice Archival

Configuring invoice archiving allows you to specify the frequency, immediacy, and delivery of zipped invoice archives. If you wish to utilize it, please follow these steps:

1. From the **Company Settings** dropdown menu, select **Electronic Invoice Routing**.
2. Select the tab **Tax Invoicing and Archiving**.
3. Scroll down to **Invoice Archival** and select the link for **Configure Invoice Archival**.
4. Select **frequency** (Twice Daily, Daily, Weekly, Biweekly or Monthly), choose **Archive Immediately** to archive without waiting 30 days, and click **Start**.
  - If you want Ariba to deliver automatically archived zip files to you, also enter an Archive Delivery URL (otherwise you can download invoices from your Outbox, section Archived Invoices).
  - **Note:** After **Archive Immediately** started you can either **Stop** it or **Update Frequency** any time.
5. You may navigate back to the **Tax Invoicing and Archiving** screen in order to subscribe to **Long-Term Document Archiving** for an integrated archiving solution. (More details within the Terms and Policies link.)



## Section 6: Ariba Network Help Resources



**Customer Support**



**Supplier  
Information Portal**



**Additional  
Resources**

[Useful Links and  
Webinars](#)

[Troubleshoot Your  
Invoice](#)



# Customer Support

## Supplier Support During Deployment

### Ariba Network Registration or Configuration Support

- Email SAP Ariba Enablement Team by [Clicking Here](#)
  - Registration/ Account Configuration
  - Supplier Fees
  - General Ariba Network Questions

### Walgreens Boots Alliance Enablement Business Process Support

- Email Walgreens Boots Alliance Enablement Team at [SupplierEnablement@Walgreens.com](mailto:SupplierEnablement@Walgreens.com)
  - Business-Related Questions

### Walgreens Boots Alliance Supplier Information Portal

- Find your supplier information portal [HERE](#)

## Supplier Support Post Go-Live

### SAP Ariba Global Customer Support

- [Click here](#) to find your appropriate customer support phone number

# Training & Resources

## Walgreens Boots Alliance Supplier Information Portal

1. **Select** the Company Settings Menu in the top right corner and then click the Customer Relationships link.
2. **Select** the buyer name to view transactional rules: The Customer Invoice Rules determine what you can enter when you create invoices.
3. **Select** Supplier Information Portal to view documents provided by your buyer.

**Account Settings**

Customer Relationships Users Notifications Account Hierarchy

Current Relationships Potential Relationships

I prefer to receive relationship requests as follows:

☒ Automatically accept all relationship requests ☐ Manually review all relationship requests

Update

Pending

Customer

Approve Reject

Current

Customer
<input type="checkbox"/> Ariba Inc. <b>2</b> <b>3</b> Supplier Information Portal
<input type="checkbox"/> Pouliot Industries

Reject

**Company Settings**

jUnitOrg - LV8b8ft...  
ANID: AN02003380348  
Standard Package

Company Profile  
Service Subscriptions  
Account Settings  
Customer Relationships **1**  
Users  
Notifications  
Account Hierarchy  
View All  
Network Settings  
Electronic Order Routing  
Electronic Invoice Routing  
Accelerated Payments  
Remittances  
Network Notifications

# Useful Links and Webinars Available

## Links

- [Ariba Supplier Pricing page](#)
- [Ariba Network Hot Issues and FAQs](#)
- [Ariba Cloud Statistics and Network Notification](#)
  - Detailed information and latest notifications about product issues and planned downtime – if any – during a given day
- [SAP Ariba Discovery](#)
- [Ariba Network Overview](#)
- [Support Center](#)
- [Learning Center](#)
- [ADAPT Training](#)

## Webinars

- [Supplier Success Sessions](#)
  - Created by Ariba Network Customer Support
  - Example topics:
    - Introduction to Ariba Network
    - Registration
    - Invoicing
    - Using the help center
- [30 on Thursdays](#)
  - Information sessions on Supplier best practices
  - Example Sessions:
    - Uncover Advanced Functionality to Maximize Value
    - Introduction to Supplier Electronic Integration
    - Roadmap to Your Ariba Network Subscription
- [Live Demonstrations](#)
  - Understand SAP Ariba's solutions
  - Example Demos:
    - PunchOut for e-Commerce managers
    - Creating electronic catalogs
    - Integrating with your customers through cXML

# Walgreens Support and Resources

Accounts Payable Inquiries:

<http://vendor.walgreens.com>

[AP-Helpdesk@walgreens.com](mailto:AP-Helpdesk@walgreens.com)

ePro cutover & Ariba enablement questions for WBA:

[SupplierEnablement@walgreens.com](mailto:SupplierEnablement@walgreens.com)

Procurement, No PO No Pay & purchasing policy inquiries:

[Procurementdesk@walgreens.com](mailto:Procurementdesk@walgreens.com)

# Troubleshoot Your Invoice Issues

How do I know  
which type of  
invoice to  
create?

What does this  
error message  
mean?

How do I cancel  
an invoice that  
I've sent?

How do I edit and  
resubmit an  
invoice that I've  
sent?

What should I do  
if my invoice has  
been rejected?

Can I resend a  
failed or rejected  
invoice with the  
same invoice  
number?

How do I tell  
when my invoice  
will be paid?

Thank you.