

Welcome to the STIHL Inc. Supplier Information Portal

As part of STIHL Inc.'s ongoing policy to continuously improve efficiency and service quality to suppliers, we have implemented the next stage of our overall electronic strategy to move away from paper-based transactions.

This portal provides information for all suppliers that are conducting business with STIHL Inc. via Ariba Network. Many of your questions may already be answered in the topics below. If you cannot find the answer to your question in the documents below, please view this [Quick Reference Guide](#) for where to direct your question.

What information are you looking for?



[PROJECT NOTIFICATION LETTER](#)

Overview of STIHL Inc. Initiative



[SUPPLIER SUMMIT](#)

Hear your buyer's message regarding being part of Ariba Network



[SUPPLIER TRAINING GUIDE](#)

Learn how to transact with STIHL Inc.

[ADAPT - GUIDED WALKTHROUGH](#)

Learn click-by-click key functionality on the Ariba network



[FEES](#)

Learn about subscriptions and pricing for the Ariba Network.



[STIHL COLLABORATIVE REQUISITIONING GUIDE](#)

Learn how to view and respond to STIHL collaboration requests

[STIHL SLP GUIDE](#)

Learn how to submit qualifying supplier registration questionnaires



[LIVE DEMO](#)

Register for interactive sessions to learn more about Ariba Network functionality

[INVOICING EXAMPLES - VIDEO](#)

Watch a guided walkthrough of several common invoice scenarios



[CATALOG AND INTEGRATION](#)

Access the technical requirements below for integration implantation or hosting a catalog with STIHL Inc.



[CONTACT SAP ARIBA CUSTOMER SUPPORT](#)

Learn how to navigate the Help Center and other Support options



STIHL Inc. Process & Configuration Guides

CATALOG



Catalogs are text files stored on Ariba Network (CIF) or on your own website (Punch-out) that describe your products, services, and prices. This allows customers to easily place orders with your company. You can access catalog guides and documentation from the resource list below.

INTEGRATION



Ariba Network offers the possibility to integrate with your back-end ERP system via cXML or EDI, for automatic exchange of electronic documents. You can access integration guides from the resource list below. Integrated suppliers should also reference the Ariba Network Supplier Guide to configure a test account; testing is required for cXML and EDI transactions.

- [CIF Catalog Guide](#)
- [CIF Template](#)
- [Short Presentation: Catalog Management](#)
- [STIHL Unit of Measure List](#)
- [STIHL UNSPSC Commodity Codes](#)

- [STIHL cXML Specifications](#)
- [STIHL EDI Specifications](#)
- [STIHL site ID Listing](#)
- [Integrated Transaction Guidelines](#)

Support Methods for Getting Your Specific Questions Answered:

- **Business questions?** Contact STIHL at SupplierEnablement@stihl.us
- **How do I register, configure my account or transact with STIHL?** Contact the Ariba Enablement Team via the [North America STIHL Enablement Help Desk Portal](#) or the Supplier Enablement Helpdesk at +1 800-974-4899 (North America only).

